



America the Beautiful

FEDERAL LABOR RELATIONS AUTHORITY OFFICE OF INSPECTOR GENERAL

37th SEMIANNUAL REPORT TO THE CONGRESS

October 1, 2006 through March 31, 2007

Date Issued: April 10, 2007

EXECUTIVE SUMMARY

This is the 37th Semi-Annual report issued by the Office of the Inspector General (OIG) at the Federal Labor Relations Authority (FLRA). This report, submitted pursuant to section 5 of the Inspector General Act, summarizes the major activities and accomplishments of the FLRA Inspector General for the period of October 1, 2006 to March 31, 2007.

During this reporting period, the FLRA Office of the Inspector General continued to conduct the FY 2006 Financial Statement Audit but could not issue the final report because the auditors were waiting for the provision of necessary information from FLRA management. The FLRA Inspector General, processed 7 hotline calls and completed 4 investigations during this reporting period. The FLRA Inspector General also completed and issued the internal review of FLRA Administrative Policies. The updated and new FLRA Office of Inspector General Instructions were implemented during this reporting period and placed on the FLRA website and IGnet. The FLRA Inspector General also created the Office of Inspector General 2007 Strategic Plan.

During this reporting period, the Inspector General provided management with a list of opened oversight findings and recommendations for corrective actions from 1998 to the current time and requested management's response regarding the projected time these corrective actions would be implemented. No response to this request has yet been provided by FLRA management.

During this reporting period, the FLRA Inspector General provided the Chairman of the FLRA with specific information relating to litigation issues as well as the independence of Federal Inspectors General. The FLRA Inspector General also requested an increased budget so that an extensive technical audit contract regarding FLRA's information technology could be conducted during 2007. No response to this request has yet been provided.

THE FEDERAL LABOR RELATIONS AUTHORITY

The FLRA is an independent agency responsible for directing the labor-management relations for 1.9 million non-postal Federal employees worldwide, nearly 1.1 million of who are exclusively represented in approximately 2,200 bargaining units. The FLRA is charged by the Federal Service Labor-Management Relations (The Statute), section 7105, with providing leadership in establishing policies and guidance relating to Federal sector labor-management relations, resolving disputes arising among Federal agencies and unions representing Federal employees, and ensuring compliance with the Statute.

The FLRA represents the Federal government's consolidated approach to labor-management relations. The FLRA is "three components in one," fulfilling legal statutory responsibilities through the Authority, the Office of General Counsel and the Federal Service Impasses Panel. The FLRA has 7 regional offices and one satellite office. The FLRA also provides staff support to two other organizations — the Foreign Service Impasses Disputes Panel and the Foreign Service Labor Relations Board.

The Authority is a quasi-judicial body with three full-time Members who are appointed for 5-year terms by the President, with the advice and consent of the Senate. One member is appointed by the President to serve as Chairman of the Authority and as Chief Executive and Administrative Officer of the FLRA.

The Authority adjudicates disputes arising under the Statute, deciding cases concerning the negotiability of collective bargaining agreement proposals, unfair labor practice (ULP) allegations, representation petitions, and exceptions to grievance arbitration awards. In addition, consistent with its statutory responsibility to provide leadership in establishing policies, guidance the Authority assists Federal agencies and unions in understanding their rights and responsibilities under the Statute and resolving their disputes through interest-based problem-solving rather than adjudication.

In addition to the three Member Offices, the Authority component of the FLRA also houses the Office of Administrative Law Judges, the Office of Case Adjudication, and the Office of the Solicitor, the Office of the Executive Director, and the Office of the Inspector General.

Office of the Administrative Law Judges: The FLRA's Administrative Law Judges (ALJ's) are appointed by the Authority to conduct due process hearings in accordance with the Administrative Procedures Act and issue recommended decisions in cases involving alleged unfair labor practices. ALJ's also conduct hearings and issue recommended decisions involving applications for attorney fees and files pursuant to the Back Pay Act or the Equal Access to Justice Act. In the course of their duties, ALJ's conduct pre-hearing conferences, issue subpoenas, rule on motions and evidentiary issues, and engage in settlement efforts. An ALJ decision may be affirmed, modified, or reversed, in whole or in part, by the Authority. If no exceptions are filed to an ALJ decision, the decision is adopted by the Authority and becomes final and binding upon the parties.

Office of Policy, Project & Performance Management: The Office of Policy, Project & Performance Management is responsible for agency-wide strategic policy and planning, including the role of Chief Human Capital Officer. The office also provides oversight with respect to FLRA performance management initiatives. The office drafts, reviews, and approves all agency-wide instructions and policies; oversees the Chairman's and the Administration's initiatives; and develops agency-wide initiatives, which upon the Chairman's final approval, are implemented through the Office of the Executive Director. The office also houses the agency's congressional affairs function and serves as the Chairman's primary point of contact with the Solicitor, Executive Director, EEO Director, and Inspector General.

Office of Case Adjudication. The Office of Case Adjudication was created in March 2007 to realign the Authority's case control staff and professional case writer staff to maximize the achievements of the Authority Decisional Component. The 3 FLRA Member Offices still exist and retain a core staff. This change was implemented to enable the Authority Decisional Component to consistently meet their goals and improve the ability of the Authority to assign, track and follow-up on Arbitration, Negotiability, Unfair Labor Practice and Representation cases that are submitted to the Authority Decisional Component for resolution and disposition.

Office of the Solicitor: The Office of the Solicitor represents the Authority in court proceedings before all United States Courts, including the U.S. Supreme Court, U.S. Courts of Appeals, and Federal District Courts. The office serves as the agency's inhouse counsel, providing legal advice to all FLRA components. The Solicitor is also the Designated Agency Ethics Officers under the Ethics in Government Act of 1978, as amended.

Office of the Executive Director: The Office of the Executive Director provides operational support to all components of the FLRA, including budget and finance, human resources, procurement, administrative services, and information resources management and is responsible for developing and implementing agency-wide initiatives, such as strategic planning.

Office of the Inspector General: The Office of the Inspector General (OIG) is responsible for directing and carrying out audits and investigations related to the FLRA programs and operations. In addition, the Inspector General is authorized to create and recommend policies that promote economic, efficient, and effective agency programs, which prevent fraud, waste, abuse and mismanagement. The Inspector General is responsible for keeping the Chairman, FLRA and the Congress fully informed of problems and deficiencies, as well as, the necessity for corrective actions. Public Law 100-504 and the Inspector General Act, as amended, mandate the requirements, objectivity and independence of Federal Agency Inspectors General.

The Office of the General Counsel: The Office of the General Counsel (OGC) is a component of the FLRA. The General Counsel, who is appointed by the President with the advice and consent of the Senate for a 5-year term, manages all OGC employees. The OGC includes seven regional offices located in Atlanta, Boston, Chicago, Dallas, Denver, San Francisco, and Washington, DC and one remote duty location in Brea, California. The OGC investigates all unfair labor practice charges filed either by an employee, a labor union or a federal agency and prosecutes all unfair labor practice complaints before the Authority. The OGC is also responsible for receiving and processing representation petitions and providing education services to the parties. The General Counsel reviews all appeals of a Regional Director's decision to dismiss an unfair labor practice charge and establishes case-handling policies and procedures for the OGC.

The Federal Service Impasses Panel: The Federal Service Impasses Panel (FSIP or the Panel) is composed of seven part-time Members who are appointed by the President to serve for a 5-year term. One Member is appointed by the President to serve as the Panel Chair. The Panel resolves bargaining impasses between Federal agencies and unions representing Federal employees arising from negotiations over conditions of employment under the Statute and the Federal Employees Flexible and Compressed Work Schedules Act. If bargaining between the parties, followed by mediation assistance, proves unsuccessful, the Panel has the authority to recommend procedures and to take whatever action it deems necessary to resolve the impasse.

The Foreign Service Labor Relations Board: The Foreign Service Labor Relations Board, (the Board) was created by the Foreign Service Act of 1980 to administer the Labor-Management Relations Program for Foreign Service employees in the U.S. Information Agency, the Agency for International Development, and the Departments of State, Agriculture and Commerce. The Board is composed of three Members, including the Chairman of the Authority who appoints the other two Members, who serve on a part-time basis. The Chairman of the Authority also serves as Chairman of the Board. The FLRA General Counsel acts as General Counsel for the Board, and the Authority staff provides necessary support to the Board.

The Foreign Service Impasse Disputes Panel: The Foreign Service Impasse Disputes Panel (the Disputes Panel) was also created by the Foreign Service Act of 1980. The Disputes Panel is composed of five part-time Members who are appointed by the Chairman of the Foreign Service Labor Relations Board (the FLRA Chair). The Disputes Panel resolves bargaining impasses between Federal agencies and Foreign Service personnel in the U.S. Information Agency, the Agency for International Development, and the Departments of State, Agriculture, and Commerce, over conditions of employment under the Foreign Service Act of 1980. The FSIP staff supports the Disputes Panel.

The FLRA's headquarters is located in Washington, D.C. The FLRA maintains regional offices in Atlanta, Boston, Chicago, Dallas, Denver, San Francisco, and Washington, D.C.

FLRA MISSION STATEMENT

The Federal Labor Relations Authority exercises leadership under the Federal Service Labor-Management Relations Statute to promote stable, constructive labor relations that contribute to a more effective Government.

The mission of the FLRA is to carry out five primary statutory responsibilities as efficiently as possible and in a manner that gives full effect to the rights afforded employees and agencies under the Statute.

Under the Statute, the primary responsibilities of the FLRA include:

- Determining the appropriateness of units for labor organization representation;
- Adjudicating exceptions to arbitrator's awards;
- · Resolving complaints of unfair labor practices; and
- Resolving impasses and issues relating to the duty to bargain.

OFFICE OF INSPECTOR GENERAL

The Federal Labor Relations Authority Inspector General:

Conducts and supervises investigations, internal reviews, audits and evaluations of the programs and operations of the FLRA;

Provides leadership and coordination, and recommends actions to management, which:

- 1. promote economy, efficiency, and effectiveness in agency programs and operations; and
- 2. prevent and detect fraud, waste, abuse, and mismanagement of government Resources

Inform the Chairman, FLRA management, and the Congress regarding problems and deficiencies, and the progress of corrective actions.

The Inspector General's Office is currently staffed with one full time Inspector General and one full time Administrative Assistant. When required, the FLRA Inspector General uses contractor auditors to perform FLRA audits. The Office of the Inspector General's The FLRA, Inspector General submitted a request for an increase in operational funding in the FLRA Office of Inspector General to conduct at least one audit in addition to the Financial Statement Audit. So far, no response from management has been received..

OFFICE OF INSPECTOR GENERAL MISSION STATEMENT

The mission of the FLRA Office of Inspector General is to provide FLRA leadership, with an independent and objective assessment of the organization's efficiency and effectiveness. This is accomplished through proactive oversight activities of FLRA operational processes. The Inspector General provides necessary oversight and serves as a catalyst for improving and maximizing the efficiency and integrity of FLRA programs and operations. The goal of the Inspector General's work is to maximize the effectiveness of FLRA programs by evaluating performance and identifying ways to make these programs more efficient and effective. In addition, the FLRA Inspector General strives to prevent and detect fraud, waste, abuse, and mismanagement of the FLRA's resources and operations, which could adversely impact the organization's integrity and ability to perform its mission in a timely, customer responsive manner.

The primary objectives of the Office of Inspector General are as follows:

- To evaluate the efficiency and effectiveness of FLRA program and resource management and identify best practices, as well as causative factors, impeding the accomplishment of the FLRA mission.
- To assist the Chairman and FLRA management in carrying out their responsibilities by providing them with objectives and timely information on the conduct of FLRA operations, together with the Inspector General's independent analysis, conclusions, and recommendations.
- To use evaluations, internal reviews, and more traditional assessment tools of audits, inspections, and investigations, to maximize oversight and strengthen system and process controls.
- To support the Administration and Congress in maximizing Government integrity and efficiency and minimizing the occurrence of fraud, waste, abuse, and mismanagement.

AUDIT/INTERNAL REVIEW ACTIVITY

During this reporting period the FLRA Office of the Inspector General performed the following audits and reviews in compliance with Government auditing standards:

Audit of 2005 FLRA Financial Statements

Open

The Final Report was not issued during this reporting period but should be shortly.

During this reporting period, the Office of the Inspector General contracted auditors conducted the 3rd option of the annual required audit of FLRA's compliance with Federal financial statement requirements. This audit includes the review of FLRA's balance sheet and the related statements of net cost, changes in net positions,

budgetary resources and financing for fiscal year 2006. This audit includes a comprehensive review of FLRA internal controls and risk assessments related to management of the FLRA's financial statements. The audit also includes a review of and update of the findings and recommendations from the FLRA's 2004-2006 Financial Statement Audits, most of which have not yet been addressed by management.

Internal Review of FLRA Administrative Policy

Closed

During this reporting period the FLRA Inspector General completed an extensive review of FLRA policy, which included an initial review of current related Federal laws and legislation as well as the FLRA policy. This review revealed that in 2002, a significant amount of FLRA policy was cancelled and only a few of these cancelled instructions have been re-created. This review affirmed that an extensive amount of FLRA's administrative policy also require immediate updates or revisions including an instruction relating to the creation of instructions. Management has contracted out for the recreation or update of FLRA's policy which is currently in progress.

FLRA Inspector General Policy

Closed

All Office of Inspector General policy created in 1998 and 1999 were updated and new policy on contracting auditors which was created, were implemented during this reporting period and will be accessible on the FLRA Inspector General website as well as IGnet.com. very soon.

Information on Litigation and Inspector General Independence Closed

In response to a request from the Chairman, FLRA, the FLRA Inspector General provided extensive information relating to Inspector General independence and interaction with employees involved in litigations regarding other oversight matters.

ADDITIONAL ACTIVITIES

Training

During this Reporting Period, the FLRA Inspector General attended the following conferences which did not require financial expenditures by the FLRA..

- AGA Financial Management
- Government Executive 2007 Management Agenda (Clay Johnson)
- 2007 Government Ethics
- Beyond FISMA Compliance: Measuring Security and Mitigation Risks

Executive Counsel of Integrity and Efficiency (ECIE)

The FLRA Inspector General attends the ECIE monthly meetings on a regular basis to make sure that the FLRA Office of Inspector General is current and aware of

requirements, operations and issues related to ECIE Inspectors General. The ECIE also appointed the FLRA Inspector General to represent the ECIE on the PCIE/ECIE Human Resource Committee.

2006 PCIE/ECIE Report to the President

During this reporting period, the FLRA Inspector General provided requested information to the PCIE/ECIE for the creation and issuance of the 2006 PCIE/ECIE Report to the President which was issued on February 28, 2007.

Oversight Corrective Actions

The FLRA Office of the Inspector General findings and recommendations from 1998 to the present were submitted to FLRA management during this reporting period. Management was asked to provide information to the FLRA Inspector General regarding management actions related to addressing the oversight activities' findings and recommendations, some of which have been open from 1998 to the present. No response from management was received.

Security Issues

During this reporting period, no specific security issues occurred. One issue relating to a harassment message left on a FLRA employee's telephone by a private sector individual was investigated by the FLRA Inspector General and forwarded to the Federal Protective Service for an investigation of the private sector individual(s) involved in this issue.

INVESTIGATIONS: Closed

During this reporting period, the FLRA Inspector General conducted and completed 4 administrative investigations. One of these investigations was forwarded to the Federal Protective Service because some issues revealed by this investigation could relate to illegal actions.

Case No.	Subject	Date Received	Status
2007-I-01	AFGE Local Union Steward alleges improper handling of Case WA-CA-050372 by the Washington Regional Office.	November 20, 2006	Closed March 12, 2007
2007-I-02	FBI request for Information regarding FLRA Inspector General investigations regarding former FLRA Member.	January 9, 2007	Closed January 10, 2007
2007-I-03	FBI request for Information regarding FLRA Inspector General investigations regarding the Head of the FLRA Entity.	January 23, 2007	Closed January 24, 2007
2007-I-04	FLRA employee received a negative phone call from a telephone number from which he had several previous calls and did not respond to.	February 24, 2007	Closed Forwarded to Federal Protective Service March 14, 2007

HOTLINEDuring this reporting period, the FLRA Inspector General handled 7 Hotline Calls.

Case No.	Subject	Date Received	Status
2007-H-01	Private Sector employee alleges improper handling of her employment pay.	October 5, 2006	Referred to the Department of Labor Inspector General. Closed: October 5, 2006
2007-Н-02	Department of Army employee alleges improper actions relating to his children and his job requirements.	October 19, 2006	Referred to the Department of Defense Inspector General.
2007-Н-03	FLRA employee alleged that a FLRA GRA contractor wrote an article in a FSA Feds regarding General Counsel's new policy on ULP case settlement.	November 3, 2003	Preliminary review by FLRA IG verified that the gentleman who wrote the article was not working as a contractor for the FLRA 2007 Human Resource contract. Closed: November 7,2006
2007-Н-04	Private Sector employee alleges that it was an interest of conflict to have a hired contractor and have an employee do the job of the contractor.	November 29, 2006	Referred to the Department of Labor Inspector General. Closed: November 29, 2006

HOTLINE cont.

Case No.	Subject	Date Received	Status
2007-Н-05	Private Sector Employee alleged improper management and threat to eliminate her job.	January 31, 2007	Referred to the Department of Labor Inspector General.
			Closed January 3, 20007
2007-Н-06	Private Sector Employee alleged that management told him he had to remove his wedding ring from his hand during work or he would be fired.	February 9, 2007	Referred to the Department of Labor Inspector General. Closed February 9, 2007
2007-H-07	Former disabled Veteran who now works in the private sector stated that allowing Spanish people to become part of the United States and continue to speak Spanish (often in a derogatory manner) requires Americans to also speak Spanish to obtain a decent job in areas where Mexicans, Spanish and Cuban people live within the United States.	March 09, 2007	Referred to the Department of Labor. Closed March 09,2007

OFFICE OF INSPECTOR GENERAL CORRECTI VE ACTIONS Fiscal Year 2007

The following recommendations are the results of FLRA Inspector General Oversight Activities which have to be addressed by FLRA management.

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
NARA Evaluation of FLRA Section I	I/8(a) Develop a self- evaluation records management checklist and distribute.	Completion		Open
	(b) Conduct periodic evaluations.	Conduct every 3 years on October 1.		Ongoing
Section II	(c) Ensure recommend-dations are implemented.	Implement every 3 years.		Ongoing
	II /1: Ensure that the maintenance of records documenting agency actions, policies and procedures are current and distributed to staff.	Revised target date to 9/30/03.		Open
	II/2(a) Review working case files retention.	2/30/99.		Open
	(b) Meet with office Directors to develop retention schedules for all records not in current schedule and get recommendations for changes to current schedule.	Revised target date to 9/30/03.		Open
	(c) Develop retention schedules for new records and make changes to current schedules.	Revised to 9/30/03.		Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
NARA Evaluation of	I/8(a) Develop a self-	Completion		Open
FLRA	evaluation records			
Section I	management checklist and distribute.			
	(b) Conduct periodic evaluations.	Conduct every 3 years on October 1.		Ongoing
Section II	(c) Ensure recommend-dations are implemented.	Implement every 3 years.		Ongoing
	II /1: Ensure that the maintenance of records documenting agency actions, policies and procedures are current and distributed to staff.	Revised target date to 9/30/03.		Open
	II/2(a) Review working case files retention.	2/30/99.		Open
	(b) Meet with office Directors to develop retention schedules for all records not in current schedule and get recommendations for changes to current schedule.	Revised target date to 9/30/03.		Open
	(c) Develop retention schedules for new records and make changes to current schedules.	Revised to 9/30/03.		Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Section II – cont.	(d) Submit new schedule for Archivist's approval.	Revised to 9/30/03.		Open
	(e) Include approved schedule in updated instructton 1323.1.	Revised to 9/30/03.		Open
	II/3: Require offices to separate temporary and permanent case files.	Revised to 9/30/03.		Open
	II/4: Ensure that photographs that are a part of a permanent case file conform to 36 CFR § 1232.	Revised to 9/30/03.		Open
	II/5: Establish a Vital Records Program.	Revised to 9/30/03.		Open
	II/6: Identify vital FLRA records and enact measures to protect and update them, and ensure their availability during emergencies.	Revised to 9/30/03.		Open
	II/7: Consider the offsite maintenance/storage of copies of vital records.	Revised to 9/30/03.		Open
Section III	III/1: Identify which FLRA records are not covered by records schedule or the General Record Schedules.	Revised to 9/30/03.		Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Section III – cont.	2. Develop and submit to NARA proposed records schedules for unscheduled records.	Revised to 9/30/03.		Open
Chicago Regional Office	3. Formalize the creation maintenance/disposition of administrative records to the same extent as program records.	Revised target date 9/30/03.		Open
	4. Offer records management guidance to staff on electronic Records Management and FOIA procedures (including E-FOIA amendments).	Revised target date 9/30/03.		Open
Management Letter 4/19/98 Instructions/MOU Update	1. Update all FLRA delegations of authority, memoranda of understanding, and instructions to reflect current mission.	Newly established policy & Planning position will coordinate/division, as appropriate, to accomplish revisions and updates on a rolling basis.		Open
	2. Distribute updated policy to all managers and make them available to all employees in one central folder on the FLRA website along with updated index.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Later. dated: 9/28/99 OPM Review of FLRA Human Resources Program	1. Establish an accountability system to assess management utilization of human resources.	Revised target date 4/30/00.	HR will work with Human Capital Office position, assigned in accordance with OPM guidelines on newly enacted legislation.	Open
	2. Study quality of performance feedback and provide strategies for ensuring sufficient quality performance feedback is provided to employees.	4/30/00.		Open
Audit of the FLRA FY 98 Financial Statements and Central Services Fund (Report No. 99-01-September 1999)	Review all current personnel files to ensure payroll, leave and benefits information is correct and reconciles that which is maintained by Denver Payroll Operations Division and take appropriate action to recon ciliate any overpayments or under payment found. The results of this effort should be specifically reported to the FLRA Inspector General.			Open

Audit of the FLRA FY 98 Financial Statements and Central Services Fund Review, update and revise as necessary, FLRA Regulation 2301.1 Financial Managemint System to reflect contemporary policy, including a requirement for a documented yearly review of financial management statements by the Executive Director and audits of financial statements by an independent source on a yearly basis. Open Open	Report No.	Recommendation	Target	Actual Date	Status
FY 98 Financial Statements and Central Services Fund necessary, FLRA Regulation 2301.1 Financial Manage- mint System to reflect contemporary policy, including a requirement for a documented yearly review of financial management statements by the Executive Director and audits of financial statements by an independent source on a yearly basis.	Issued Date		Completion		
Statements and Central Services Fund 2301.1 Financial Managemint System to reflect contemporary policy, including a requirement for a documented yearly review of financial management statements by the Executive Director and audits of financial statements by an independent source on a yearly basis.		-	•		Open
Central Services Fund mint System to reflect contemporary policy, including a requirement for a documented yearly review of financial management statements by the Executive Director and audits of financial statements by an independent source on a yearly basis.					
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financial management statements by the Executive Director and audits of financial statements by an independent source on a yearly basis.					
statements by the Executive Director and audits of financial statements by an independent source on a yearly basis.	(documented yearly review of			
Director and audits of financial statements by an independent source on a yearly basis.	:	financial management			
financial statements by an independent source on a yearly basis.	1	statements by the Executive			
independent source on a yearly basis.		Director and audits of			
yearly basis.		financial statements by an			
		independent source on a			
		yearly basis.			
Internal Review of 1. Create centralized Management does Open	rnal Review of	1. Create centralized	Management does		Open
FLRA External Administrative Tracking not concur that		Administrative Tracking	_		- r -
Affairs May 2000 System. Agency needs a		9			
centralized		2 7 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			
administrative					
tracking system					
2. Develop/implement FLRA Open		2. Develop/implement FLRA	underling system		Open
External Affairs Policy.					open.
Internal Review of 1. Create Agency Policy for Open	rnal Review of	1. Create Agency Policy for			Open
FLRA External Compliance with the .					open
Affairs May 2000 Paperwork Reduction Act		<u>=</u>	•		
Taperwork Reduction 7 Ret	iis way 2000	aperwork Reduction 7 et			
Investigation 1. Create Agency Policy for . Open	stigation	1. Create Agency Policy for			Open
2000-I-30 compliance with the					- r
August 2000 Paperwork Reduction Act.		-			
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Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
FLRA Information System Security Audit 2001	13. Define rules of behavior for each system based on management's defined level of acceptable risk.		Estimated 12/30/05	Open
Internal Review of FLRA's Travel Program FY 2001	1. Director, BFD should prepare overarching general agency travel policies, which address requirements, expectations and prohibitions			Open
	2.Update, revise or cancel existing obsolete travel instructions and guidance including: -FLRA travel Guideline HandbookGuidance on reimbursable support.			Open
	3. Ensure that all lists and policies that are sent to the National Business Center, National Travel Service, Inc., and Citibank are current.			Open
	4. Director, BFD should discuss the use of FLRA's formatted travel reimbursement vouchers and address any deficiencies with the Director, IRM.			Open
	5. FLRA Travel Manager should request that National Travel website to accommodate FLRA's travelers needs and ensure that al FRLA employees are trained to use the website			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Internal Review of FLRA's Travel Program FY 2001	6. Require FLRA travelers to use Hotel Occupancy tax Elimination Forms while on government travel. Compile list of states that honor and fail to honor such forms and distribute such forms and distribute to FLRA employees.			Open
	8. Director BFD should work with National Business Center to set criteria, standards and policies for ravel reimbursement.			Open
	 Conduct a cost benefit analysis for automating the procurement system and implement if cost effective Establish a MOA with an executive Agency to administrate FLRA contract appeals. Brief FLRA management on basic federal procurement requirements. 			Open
Management Letter Fair Act Compliance	 Create internal policy (include competition plan) for contracting our commercial activities. Annually see management input to validate inherently governmental and commercial activities 			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Management Letter Fair Act Compliance	3. Perform cost analysis on positions identified in the FY 2002 and future Fair Act submission private sector as well as federal organizations before contracting with federal agencies.			Open
	4. Include justifications retaining defined non-inherently government positions in the FLRA			Open
	5. Assign future responsibility for competitive outsourcing including Fair Act Compliance, to the FLRA Contracting Officer.			Open
	1. Provide Regional Office Personnel contemporary training in customer service, communication, behavioral and other pertinent human capital training.	5/2002 Proposed Action Plan to implement Investigation findings deferred by Chairman, FLRA.		Open
	2. Provide Atlanta Regional Office employees training on federal, FLRA and OGC administrative requirements including employee rights and responsibilities			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Management Letter	3. Provide new Atlanta			Open
Fair Act Compliance	Regional Office employees			-
Cont.	with on site training on OGC			
	unfair labor practice charge			
	and representation case			
	processing policies.			
	5. Obtain qualified person to perform a Myers Briggs Analysis and use this analysis for employees to understand behavioral interactions, perceptions and reactions.			Open
Investigation 2002-I-	6. Have Director, Atlanta			Open
33	Regional Office document			
	and discuss all new internal			
	procedures and expectations			
	and distribute to all			
	employees.			
				Open
	7. Have Director, Atlanta			
	Regional Office document all			
	individual and staff			
	counseling.			0
	O Have Dimester Adlanta			Open
	8. Have Director, Atlanta			
	_			
	Regional Office continue supporting high work standards and standards of conduct, cross training, and employee mentoring and development.			

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Internal Review of Debt Collection November 2002	1. Create and provide FLRA employees with policy/ guidance on the use of Government credit card (both previous IG audit/internal reviews on Simplified Acquisitions and the Travel Program recommended this.) FLRA policy should incorporate the cancellation of a credit card if an individual misuses the card more than once.			Open
	2. Require the FLRA Contracting Officer and Travel Manager to conduct monthly reviews on government credit card usage by FLRA employees pursues questionable items and document findings. The Executive Director should review this documentation at least semi-annually.			Open
	3. Require supervisors to provide employees information on the use and misuse of the government credit card and provide more oversight over employees who have misused their cards.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
	1. BFD should generate transactional report for General Ledger Accounts #4870 and 4880 to determine the nature of transactions being recorded, processed and changed that are needed to properly record transaction affecting these accounts.			Open
	2. BFD should accrue for annual invoices received and not yet processed with a fiscal year subsequent processing date.			Open
	3. BFD should check Citibank invoices received and not yet processed by the end of the fiscal year and establish dollar thresholds that have not been accrued in the previous invoice accrual and determine if goods or services have been received prior to the end of the fiscal year. This determination should be documented.			Open
	4. BFD should review old, undelivered orders and de- obligate them prior to fiscal year end if they are no longer valid.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
	5. BFD should resend invoices for Federal Agency receivables and have the National Business Center (Denver) pursue these collections.			Open
	6. FLRA should request two copies of non-reproducible reports in order to ensure support documents are retained. BFD should pursue retaining electronic versions of system-generated reports.			Open
	7. FLRA should implement procedures to ensure that both the journal entries for the disposition of fixed assets and correction of expenditures erroneously capitalized as fixed assets are performed in a timely manner to ensure proper statement of the general ledger at the fiscal year end.			Open
	8. Expenditures recorded to fixed assets should be properly reviewed prior to recording to ensure each of the expenditures meet the definition of capitalized assets.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
	The Administrative Services Division should review 9. Copiers and other office automation centrally and the number of vendors should be minimized to obtain economic purchases and efficiencies in maintenance and operation.			Open
	10. FLRA should identify furniture on a replacement cycle with the Agency's Central Services Fund to provide a systematic method for budgeting for and replacing furniture.			Open
	11. BFD should implement the use of electronic spreadsheets as a standard for accounting documentation to allow for easy documentation of explanatory notes and imputing changes.			Open
	12. FLRA should include an amount in the accrued FECA liability for the estimated fourth quarter FECA claim costs.			Open
	13. FLRA should record liability for future workers' compensation.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
	14. The FLRA should pursue			Open
	the filling of the BFD			
	Accounting Officer position.			
	15. The FLRA should			Open
	enhance the Accounting			
	Manual with the detail of			
	specific procedures for the			
	department staff.			
	16. FLRA should develop			Open
	written budget information			Орен
	and execution policy that			
	outlines the process; states			
	procedures utilized and			
	clarify FLRA approaches and			
	methodology.			
	ouotogji			
	17. Significant changes or			Open
	direction from the initial			
	budget submission should be			
	communicated to cost center			
	managers in a timely manner.			
	19 FIDA components and			Onon
	18. FLRA components and			Open
	subcomponents should			
	develop data to support effective and justifiable			
	resource allocations.			
	resource anocations.			
	19. The FLRA should			Open
	consider separating the			1
	information Technology			
	budget from the Agency			
	Central Services Fund and			
	place it under the			
	responsibility of the Chief			
	Information Officer.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Executive Summary	1. FLRA Authority			Open
FLRA Case	Members/Chief Counsels			
Processing	should develop standard			
	policy and timeliness for case			
	processing, including the			
	average length of time the			
	case should be at various			
	stages of its process.			
	2. The FLRA Chief Counsels			Open
	need to work with the			
	Director, Case Control Office			
	to expand the current system			
	and establish a complete and			
	interactive automated Case			
	Tracking System.			
	3. FLRA Authority Members			Open
	should standardize their case			
	processes, internal goals,			
	internal controls and			
	performance standards for all			
	of their employees.			
	4. FLRA Authority Members			Open
	should create a standard case			
	processing policy (or manual)			
	to ensure that current and new			
	employees perform their			
	duties appropriately.			
	5. The Screening Committee			Open
	should be required to provide			
	more merit review and legal			
	issue information on the cases			
	they review.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Executive Summary	6. The Authority cases			Open
FLRA Case	should be reviewed			
Processing Cont.	thoroughly by each Chief			
	Counsel			
	7. Input from the Members at			Open
	the time of case assignment			
	and more interaction among			
	the Members and their senior			
	staff would eliminate			
	repetition.			
	8. The Authority should			Open
	consolidate the issuance of			
	the Issue Memorandum for			
	non-complex cases and			
	implement a Member/Chief			
	Counsel Meeting.			
	9. The Director, Case			Open
	Control Office, Members'			
	Senior Chief Counsels should			
	once again with the Chief			
	Information Officer and			
	Director, Information			
	Resources Management to			
	improve the current case			
	tracking system to support			
	Authority Member Office			
	case tracking process.			
	10. Add an additional FTE to			Open
	the Collaborative Alternative			
	Dispute Resolution Office to			
	enable the Authority process			
	of resolution to expand.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Executive Summary	11. The Authority should			Open
Cont.	plan a training conference for			
	Federal agency.			
Follow-up on FY	1. Human Resources			Open
2000 FLRA IG	Division should prepare a			
Review of FLRA's	work plan specifically related			
Human Capital	to the FY 2000 Findings and			
•	Recommendations.			
	2. Establish an integrated			Open
	senior leadership/			
	management team to address			
	human capital issues and			
	provide justified			
	recommendations to the			
	Chairman.			
	3. Reinstate monthly			Open
	management meetings during			
	which current management			
	issues are discussed and each			
	manager is required to brief			
	all managers on major			
	activities.			
	4. FLRA components should			Open
	be briefed on behavior and			
	communication interactions			
	and communication			
	interactions and engage in			
	personality testing. (Myers			
	Briggs Type indicator and/or			
	Strong Interest Inventory).			
	This could be done in-house			
	or at an offsite meeting.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Follow-up on FY	5. The Agency needs to			Open
2000 FLRA IG	compile more human capital			
Review of FLRA's	statistics to make proper			
Human Capital	human capital decisions. The			
Cont.	following data should be			
	considered to be collected by			
	HRD:			
	workforce data,			
	skills inventory,			
	dates and dispersal of			
	performance appraisal,			
	yearly vacancies and time			
	time period required to fill			
	them,			
	yearly data on number and			
	cost of bonuses, awards and			
	other incentives,			
	yearly statistics on grieve			
	ances,			
	EEO complaints and costs			
	in dollars,			
	costs of promotions and			
	within grade increases,			
	and amount per employee			
	spent for training and its			
	percentage of the operating			
	budget.			
	6. Update the FLRA			Open
	Strategic Plan and have			
	management revise			
	component action plans and			
	employee work and			
	performance plans with focus			
	on agency-wide results.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Follow-up on FY	7. The Chairman, FLRA			Open
2000 FLRA IG	should appoint a Human			
Review of FLRA's	Capital Officer and/or Senior			
Human Capital	Management Committee who			
Cont.	should address Agency-wide			
	human capital issues and			
	work with the Director, HRD			
	to ensure agency-wide			
	compliance with the			
	President's Management			
	Agenda's human capital			
	standards.			
	8. FLRA/HRD should			Open
	perform an Agency-wide			
	employee skills inventory. It			
	definitely would provide a			
	baseline for skill needs,			
	employee training and future			
	hiring.			
	9. All FLRA supervisors			Open
	should be required to provide			
	employees with work plans			
	and individual development			
	plans.			
Internal Review of	1. Add contemporary safety,			Open
FLRA's	health, and security			
Occupational Safety	information including the			
& Health Issued	Emergency Plan and a current			
August 2003	list of FLRA policy to the			
	website as well as the			
	Orientation Package given to			
	new employees.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
	2. Increase Agency-wide			Open
	training for FLRA safety and			
	health programs. Ensure that			
	all supervisors are			
	knowledge, aware of OSHA			
	requirements and provide			
	contemporary information to			
	their staffs. Include volunteer			
	training to CPR and increase			
	safety evacuation information			
	to include maps of areas,			
	where to ensure employee			
	safety.			
	3. FLRA/HRD should ensure			Open
	that all OSHA statistics and			
	records be maintained so that			
	the FLRA is in compliance			
	with the OSHA requirements.			
	4. FLRA/HRD should			Open
	expand its definition of			
	sensitive positions to, at least,			
	include Security Officers,			
	Computer Information			
	Officers and both senior and			
	line managers and comply			
	within its Drug Free			
	Workplace Plan by randomly			
	testing at least one person per			
	year.			
	5. The FLRA Executive			Open
	Director and Director			
	Administrative Services			
	Division should review the			
	Interagency Agreements with			
	the Department of Health and			
	Human Services and ensure			
	that all stated provisions are			
	current and addressed.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
	6. The FLRA Safety			Open
	Program Manager should			
	ensure that all FLRA sub			
	components maintain			
	standardized sufficient and			
	accessible safety/protective			
	equipment.			
	7. FLRA management should			Open
	prioritize the development of			1
	an FLRA Continuity of			
	Operations (Contingency)			
	Plan.			
	8. Annual FLRA facility			Open
	(Headquarters and Regional			1
	Offices) safety checks should			
	be performed by the building			
	Security Officer or FLRA			
	Security Officer, and			
	maintained/documented and			
	followed up by ASD's			
	Security Officer.			
Internal Review of	2. Because of the significant			Open
FLRA's	amount of travel by some			•
Government	agency component and			
Vehicles	subcomponent employees,			
August 2003	appropriate agency internal			
	travel policy and statistics			
	need to be defined and			
	maintained by all three			
	components of the Agency to			
	properly assess travel costs			
	and budget travel allocations.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of	3. FLRA Budget and Finance			Open
FLRA's	Division Director should			
Government	semiannually monitor travel			
Vehicles	transportation mileage logs			
August 2003	and related costs, travel safety			
	and security incidents and			
	other related expenditures			
	cost and provided internal			
	semi-annual reports to the			
	Chairman, FLRA, Counsel,			
	Chairman of FSIP, and			
	Director of Administrative			
	Law Judges.			
	1. Director of Administrative			Open
	Services Division should:			
	(a) Work with building			
	owners and maintenance			
	personnel to ensure that			
	parking garage exterior doors			
	remained locked and secured.			
	(b) Install door locks on			
	all interior doors.			
Office of the General	2. The FLRA should comply			Open
Counsel Internal	with Public Law 106346 and			
Review of Remote	create policy for employees			
Duty Locations	who are or will volunteer to			
March 2004	work full-time at home prior			
	to making a decision to			
	eliminate their remote duty			
	stations.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Contracting	1. FLRA management should			Open
Investigation Report	focus on creating and/or			
August - 2004	updating policy for their			
	procurement operations and			
	providing this policy to			
	contracting employees so that			
	the subject employees are			
	properly informed of			
	changes. Contract file			
	information should be			
	standardized and submitted			
	proposals with documented			
	evaluations. Task order			
	written by FLRA managers			
	should include evaluation			
	criteria by which contractors			
	will be evaluated.			
	2. The FLRA Contracting Officer needs to understand that, in spite of his authority and independence to handle claims and make final decisions, FLRA management should be informed of contract related problems and claims that have been filed against the Agency prior to processing, especially when the alternative dispute resolution process is to be used.			Open
	3. FLRA management should focus more on human capital and customer orient relationships. Also FLRA			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Contracting	management should be aware			
Investigation Report	of and support appropriate			
August – 2004	alternative dispute resolution			
(continued)	for claims as they do for			
	unfair labor practice charges			
	and arbitration cases, which			
	provide greater satisfaction to			
	the filing party, innovative			
	methods of resolving disputes			
	and greater efficiency in			
	achieving settlements.			
	4. FLRA management should			Open
	ensure that senior appointed			Open
	managers have knowledge			
	and/or are provided with			
	necessary training in the			
	program they are responsible			
	for managing.			
FY 2004 Audit of	FLRA CIO develop and			Open
FLRA Security	maintain:			open
Programs				
September 30, 2004	(a) A visitor log that all			
,	data center visitors are			
	required to sign upon arrive			
	and departure.			
	(b) An emergency			
	contact line list.			
	(-) ACD 1 1			
	(c) ASD develop			
	effective policies for			
	managing Kastle Keys and			
	direct ASD security personnel			
	to implement procedures in			
	accord with the policies			
	adopted.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	2. FLRA CIO should:			Open
FLRA Security				
Programs	(a) Fully develop			
September 30, 2004	disaster recovery, IT			
Cont.	contingency business			
	continuity, and continuity of			
	operations plans.			
	(b) Provide training to			
	enable personnel to			
	effectively implement all			
	plans and require periodic			
	retraining.			
	(c) After each plan is			
	implemented, conduct and			
	document testing to ensure			
	that each plan is responsive,			
	and periodically reevaluate			
	plans and keep plans current.			
	4. FLRA CIO should			Open
	Perform a C&A review in			1
	accordance with NIST			
	standards and authorizes the			
	general support system for			
	processing.			
	5. FLRA should ensure that a			
	management official			Open
	authorizes in writing the use			1
	of each general support			
	system based on an			
	acceptance of risks identified			
	with the system certification			
	process as described by			
	NIST.			

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
FY 2004 Audit of FLRA Security Programs September 30, 2004 Cont.	6. FLRA should ensure that staff members adhere to a documented policies and procedures for performing backups of networks file and mail servers.			Open
	7. FLRA CIO should: (a) Develop a program to provide annual security awareness training to all FLRA employees in accordance with OMB requirements. (b) Develop proper procedures to accurately assess and report on the program's level of attendance and effectiveness.			Open
	8. FLRA CIO should develop a complete Security Program Plan, arrange for appropriate personnel to review it, revise the plan accordingly and obtain approval cognizant executive management.			Open
	9. FLRA CIO should develop, document and implement an incident response plan consistent with NIST and OMB criteria.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	10. FLRA should:			Open
FLRA Security				
Programs	(a) Take immediate			
September 30, 2004	action ensure timely			
Cont.	development and			
	implementation of policies			
	and procedures necessary to			
	establish ad support FLRA's			
	information security program. (b) Develop and			
	implement policies and			
	procedures to track evaluate,			
	and monitor FLRA's			
	information and information			
	systems security program in			
	accordance with OMB			
	Circular A-130, Appendix III			
	and ensure proper and timely			
	reporting to OMB and			
	Congress.			
	11. FLRA CIO should:			Open
	(a) Develop policies and			
	procedures requiring that			
	patches be properly tested in			
	a test environment before			
	being placed into production.			
	(b) Develop a test lab to			
	adequately test patches.			
	(c) Provide training to			
	individuals to ensure that multiple personnel can			
	perform critical functions and			
	activities can be performed			
	by multiple personal.			
	of manuple personal.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	12. FLRA CIO should:			Open
FLRA Security				
Programs	(a) Develop and			
September 30, 2004	implement a formal SDLC			
Cont.	methodology based on NIST			
	guidance and ensure the			
	policy at a minimum			
	addresses the following			
	elements:			
	- Sensitivity of data to			
	be processed in the system.			
	 Resources required 			
	for adequately securing the			
	system.			
	- Input from the			
	equivalent of an Investment			
	Review Board.			
	- Authorization for			
	software modification			
	documentation and			
	maintenance.			
	- Budget request to			
	include security resources for			
	the system.			
	- Security controls			
	consistent with and integral to			
	senior management's			
	standards.			
	- Security			
	requirements to be included			
	in solicitation documentation.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
_	- Develop and implement a formal change control policy outlining the procedures needed to ensure that system configuration changes are properly documented, authorized, approved, and tested before being moved into production or implemented. 13. FLRA Management should: suspend access or implement adequate procedures to mitigate risks associated with CIO's access privileges to the network domain servers and local account passwords and follow through with the Windows 2000 migration and rollout initiatives to ensue that current passwords that have been compromised due to the departure of the network	_	Actual Date	Open Open
	manager do not continue to present the Agency with a major security risk.			
	14. FLRA CIO should:			Open
	(a) Develop policies and procedures requiring periodic review of user access controlled.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	(b) Analyze generic			
FLRA Security	accounts currently active on			
Programs	the network operating			
September 30, 2004	system to ensure that they			
Cont.	are appropriate and that			
	account access are			
	controlled and monitored.			
	1. Management needs to focus on information technology to improve FLRA information technology systems. Management should review previous IG Reports, which			Open
	contain information security findings and recommendations. 2. FLRA should obtain the			Open
	proper testing material and scan all FLRA laptops/computers throughout the Agency to see if they contain improper websites.			Open
2005-I-04 Access of Improper Websites	(c) Management should reinstate technology as an integral part of its strategic plan.			Onesi
	4. Management should reinstate its sub component Technology Committee which could provide mission related problems and requirements to the FLRA CIO.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	1. Executive management			Open
Statement	should start the agency			
Recommendations	towards FISMA compliance			
	by providing support for			
	correcting the out-of-			
	compliance situation. This			
	support should consist of			
	memoranda, policy and			
	documented directions, but			
	also of financial and			
	budgetary resource			
	allocation for the goods,			
	services, and personnel			
	needs of the agency to			
	correct the situation. This			
	support, along with the			
	undertaking of corrective			
	actions by the Chief			
	information Officer and			
	other FLRA Staff, should be			
	focused on implementing			
	the recommendation is			
	provided to the FLRA from			
	the fiscal year 2004 FISMA			
	Audit Report.			
	_			
	2. Executive management			Open
	should establish who is to			1
	perform Chief Financial			
	Officer duties and			
	responsibilities for the			
	agency. This individual			
	should have the appropriate			
	knowledge and skills needed			
	for fulfilling all the			
	necessary duties and			
	responsibilities.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
_	3. Executive management should agency policies and procedures are kept current and in accordance with existing laws and regulations. This assurance would entail monitoring existing policies and procedures and identifying those that are in need of revision. For those policies and procedures submitted by agency directors		Actual Date	Open
	concerning changes needed for adoption of the policy or procedure by the agency. 4. FLRA should insure continuity of its operations through having better support providers and their services.			Open
	This support could be provided in many different ways, including obtaining external system support providers and their services. As an interim measure, other FLRA employees should be			
	given the appropriate training and guidance to establish adequate support for the continued functions. This would ensure that there is a			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	sufficient "backup knowledge			
Statement	base" in other employees in			
Recommendations	the event of a loss of a single			
Cont.	critical employee.			
	5. FLRA should determine the best system source for its overall accounting, budgetary, and financial need on a going forward basis. This may involve determining other options available from			Open
	the U.S. Department of the Interior as well as alternative private sector or governmental sources that can efficiently meet FLRA's needs.			
	6. Detailed fixed assets records should be maintained and reconciled to the general ledger on a timely basis to ensure accurate accounting for assets. These records should be timely and appropriate updated each period for asset additions and subtractions resulting from acquisitions, trade, disposals, etc.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	7. Management should			Open
Statement	address cash disbursement			_
Recommendations	procedures, accounts payable			
Cont.	procedures and internal			
	controls in its development of			
	an improved system of fiscal			
	and accounting management.			
	The process of accounts			
	payable should be core			
	function that is contained			
	within the accounting system.			
	8. The Executive Director			
	should examine the			Open
	procurement process between			1
	the Divisions of Budget and			
	Finance and Administrative			
	Services and ensure the			
	proper policies and			
	procedures are in place to			
	provide that FLRA			
	obligations are recorded into			
	the agency accounting			
	records into the agency			
	accounting records in an			
	accurate and timely manner.			
	In addition, the Executive			
	Director should ensure that			
	the policies and procedures			
	include adequate internal			
	control and monitoring			
	9. Information needed for			Open
	each quarter closed should			1
	include all necessary updated			
	information for fair statement			
	of the financial position of the			
	FLRA.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion	Troud Dute	Status
2005 Financial	10. The process of updating			Open
Statement	the ability of accrued leave			1
Recommendations	should be conducted quarterly			
Cont.	in time for the fiscal quarter accounting closed. This updating should ensure fair statement of the accrual by obtaining accurate and			
	reliable data needed to determine the accrual. 11. The process of updating the liabilities of accrued FECA and Future Workers Compensation should be conducted quarterly in time for the fiscal quarter accounting closed. This updating should ensure fair statement of the accrual by obtaining accurate and reliable data needed to determine the accrual. 12. Formal collection procedures should be			Open
	establish that included: (a) The formal periodic review of the account receivable aged trial balance; (b) The implementation of procedures for contacting delinquent accounts for payment, such as sending letters;			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	(c) The formal periodic	_		
Statement	review of the account			
Recommendations	receivable aged trial balance;			
Cont.	(d) The implementation			
	of procedures for contacting			
	delinquent accounts for			
	payment, such as sending			
	letters;			
	(e) A quarterly			
	assessment concerning the			
	collectibles of the			
	receivables; and			
	(f) The determination of			
	allowance for doubtful			
	accounts.			
	13. The FLRA should ensure			Open
	that the PAR is delivered by			
	the regulatory die date.			
	14. Lease agreements should			Open
	be reviewed for existing			
	occupied and used spaces and			
	ensure each lease is accurate			
	and complete. Any omissions			
	should be addressed and			
	followed up with appropriate			
	written requests to the lesser.			
	15. In conjunction with the			Open
	back up of key accounting			
	positions, procedures are			
	established for a review of			
	manual adjusting journal			
	entries prior to entering to the			
	system.			

Report No.	Recommendation	Target	Actual	Status
Issued Date		Completion	Date	
2005 Financial	16. FLRA should address			Open
Statement	whether alternative summary			
Recommendati	level information can be posted			
ons	to the general ledger for the			
Cont.	payroll interface. With summary			
	information by department, the			
	general ledger would be greatly			
	improved as a monitoring and			
	analysis tool for management.			
2007	The Subject Denver Regional			Closed
Investigation	Office Investigator should be			February
2007-I-01	counseled not to use non-			14, 2007
	professional words (such as liar)			
	when talking to case participants			
	and focus on not using words			
	regarding the situation that are or			
	will be interpreted as improper			
Internal	1.a. The FLRA Executive			Open
Review of	Director should immediately			_
FLRA	create a new instruction for			
Administrative	creating FLRA administrative			
Policy 2007	instructions.			
	1.b. The FLRA Executive			
	Director should immediately			
	review the cancelled policies and			
	have necessary replacement			
	policies issued as quickly as			
	possible.			
	1.c The FLRA Executive			
	Director should address the			
	review, update, and/or revision of			
	all FLRA administrative			
	instructions issued over 5-7 years			
	ago, especially those related to			
	Human Resources Contracting			
	Procurement and Financial			
	Statement/Budgeting/Accounting			

Corrective Actions Status **Fiscal Year 2007**

Report No.	Recommendation	Target	Actual	Status
Issued Date		Completion	Date	
Internal	1. d. When FLRA instructions are			
Review of	cancelled or revised and new			
FLRA	instructions are implemented and			
Administrative	placed on (or removed from) the			
Policy 2007	FLRA internet website, the FLRA			
cont.	Executive Director or designated			
	employee should inform or e-mail			
	these occurrences to all FLRA			
	employees,			
	2. The FLRA Executive Director			Open
	should immediately review all			
	current instructions without			
	Executive Directors signature and			
	sign or attach a signature to all			
	instructions implemented during			
	the last 7 years that have not been			
	removed.			
	3. The FLRA Executive Director			Open
	should review the 6 listed			1
	instructions that are on the FLRA			
	website and cancellation list. If			
	they are acceptable as current			
	policy, remove them from the			
	cancellations list. If they should			
	be cancelled, removed them from			
	the FLRA instruction website.			
Investigation	Unfair labor practice case			Open
2007-I-01	charge of official documents			1
	compliance letters, settlement			
	agreements, case decisions or			
	closures, appeals, etc. that are			
	mailed would be sent by certified			
	mail to ensure that charged and			
	charging parties of the case filed			
	with the FLRA receive the			
	information.			
1	<u>I</u>	I	ļ	<u> </u>

<u>T</u> 2	ABLE I	
INSPECTOR GENERAL AUDIT R	REPORTS WITH QUESTIONS NUMBER OF REPORTS	
A. For which no management decision has been made by the commencement of the reporting period.	18 2005 Financial Statement Audit Corrective Actions	
B. Which were issued during the reporting period?	None	
C. For which a management decision was made during the reporting period. (i) Dollar value of disallowed costs.	None 0	0
(ii) Dollar value of costs not disallowed.	The Chairman must approve budget expenditures.	0
D. For which no management decision has been made by the end of the reporting period.	18 previous 2004 Financial Statement Audit Corrective Actions	0

<u>TABLE II</u>			
INSPECTOR GENERAL AUDIT REPORTS PUT TO BETTER USE	WITH RECOMMENDATIONS NUMBER OF REPORTS	THAT FUNDS BE	
A. For which no management decision has been made by the commencement of the reporting period.	Reviewed as part of the FY 2006 Financial Statement Audit which was not issued prior to March 31, 2007.		
B. Which were issued during the reporting period?	None		
C. For which a management decision was made during the reporting period. (i) Dollar value of	No response provided.		
recommendations that were agreed to by management. (ii) Dollar value of costs that were not agreed to by management.	No response to IG request for funds for 2007 Security Technology Audit provided.	\$85,000.	
D. For which no management decision has been made by the end of the reporting period.	2005 Financial Statement Audit Findings/Recommendations		

FEDERAL LABOR RELATIONS AUTHORITY

Office of the Inspector General

Oversight Activities Summary October 1, 2005 – March 31, 2006

SUBJECT	STATUS
Internal Review of FLRA Administrative Policy	Completed
Administrative Investigations	Competed
2007-I-01 Investigation	Completed
2007-I-02 Investigation	Completed
2007-I-03 Investigation	Completed
2007-04-Investigation	Completed

FEDERAL LABOR RELATIONS AUTHORITY			
Office of the Inspector General			
CORRECTIVE ACTION SUMMARY			
October 1, 2005 – March 31, 2006			
New Corrective Actions	6		
Open Corrective Actions Carried Over	138		
Total Actions Closed This Period	1		
Total to be Carried Over	144		

Definitions

Actions

Completion by management of either all actions necessary to implement report recommendations or a management decision that determines no action is necessary.

Funds Be Put To Better Use

The amount of savings estimated by the Inspector General that could be obtained by implementing report recommendations relating to more efficiency and effectiveness of programs and operations.

Management Decision

A final decision made by management in response to audit report recommendations that may include actions concluded to be necessary or a determination that no action is necessary.

Management Letter

This document brings to the attention of management any of a broad range of issues and subjects which should be addressed by management, but do not require formal audit or investigation. Management letters are generally unplanned and are issued to report on situations found in conjunction with an on-going or completed audit or investigation. These letters may also be used to expand on previously issued audit report recommendations.

Questioned Costs

Expenditures questioned by the Inspector General are usually due to the following:

Unsupported costs, which involve inadequate documentation; Disallowed costs, which involve an alleged violation concurred with by Managements Decision of a law, regulation, grant, contract, or another agreement; or unnecessary costs which involve unnecessary or wasteful spending.

REPORT FRAUD, WASTE, ABUSE, AND MISMANAGEMENT TO

THE FEDERAL LABOR RELATIONS AUTHORITY OFFICE OF THE INSPECTOR GENERAL

HOTLINE

1-800-331-3572 (24 hr. service)

202-218-7744

or write to

FLRA

Office of Inspector General

1400 K Street, NW

Suite 250

Washington, D.C. 20424