



America the Beautiful

FEDERAL LABOR RELATIONS AUTHORITY OFFICE OF INSPECTOR GENERAL

40th SEMIANNUAL REPORT TO THE CONGRESS

April 1, 2008 through September 30, 2008

Date Issued: October 6, 2008

EXECUTIVE SUMMARY

This is the 40th Semi-Annual report issued by the Office of the Inspector General (OIG) at the Federal Labor Relations Authority (FLRA). This report, submitted pursuant to section 5 of the Inspector General Act, summarizes the major activities and accomplishments of the FLRA Inspector General for the period of April 1, 2008 to September 30, 2008.

During this reporting period, the FLRA Inspector General contracted auditors conducted the 2007 Financial Statement Audit. The FLRA Inspector General conducted and issued an internal review of FLRA's Administrative Programs, conducted an evaluation of information technology and issued a 2008 Inspector General Federal Information Security Act Evaluation. During this reporting period, the FLRA Inspector General underwent an ECIE Audit Peer Review and attended the PCIE/ECIE Conference as well as served on the PCIE/ECIE Human Resource Committee.

The FLRA Inspector General also conducted 5 investigations and responded to 11 hotline issues during this reporting period. The FLRA Inspector General participated in 4 Surveys and responded to several inquiries sent by the PCIE/ECIE, OPM and GSA. During this timeline, both the Chairman and Executive Director who had micromanaged during this administration left the FLRA. The FLRA remaining managers and new managers began to address policy and procedures that had been ignored or improperly handled by the former Chairman and Executive Director.

During this reporting period, the new Chief Financial Officer/Acting Chief Information Officer and new Acting Executive Director focused on addressing many issues which were not addressed by management from 2000 to 2008. The environment of the FLRA and respect by management to the FLRA Inspector General and employees has definitely occurred. Most of FLRA's managers and employees are focused on now rebuilding the FLRA to improve the mission and administrative programs which had been destroyed by the former FLRA Chairman and Executive Director who are no longer employed with the FLRA.

LABOR RELATIONS AUTHORITY

The FLRA is an independent agency responsible for directing the labor-management relations for 1.9 million non-postal Federal employees worldwide, nearly 1.1 million of who are exclusively represented in approximately 2,200 bargaining units. The FLRA is charged by the Federal Service Labor-Management Relations (The Statute), section 7105, with providing leadership in establishing policies and guidance relating to Federal sector labor-management relations, resolving disputes arising among Federal agencies and unions representing Federal employees, and ensuring compliance with the Statute.

The FLRA represents the Federal government's consolidated approach to labor-management relations. The FLRA is "three components in one," fulfilling legal statutory responsibilities through the Authority, the Office of General Counsel and the Federal Service Impasses Panel. The FLRA has 7 regional offices and one satellite office. The FLRA also provides staff support to two other organizations — the Foreign Service Impasses Disputes Panel and the Foreign Service Labor Relations Board.

The Authority is a quasi-judicial body with three full-time Members who are appointed for 5-year terms by the President with the advice and consent of the Senate. One Member is appointed by the President to serve as Chairman of the Authority and as Chief Executive and Administrative Officer of the FLRA.

The Authority adjudicates disputes arising under the Statute, deciding cases concerning the negotiability of collective bargaining agreement proposals, unfair labor practice (ULP) allegations, representation petitions, and exceptions to grievance arbitration awards. In addition, consistent with its statutory responsibility to provide leadership in establishing policies and guidance, the Authority assists Federal agencies and unions in understanding their rights and responsibilities under the Statute and resolving their disputes through interest-based problem-solving rather than adjudication.

In addition to the three Member Offices, the Authority component of the FLRA also houses the Office of Policy, Project & Performance Management, and the Office of Administrative Law Judges, the Office of Case Adjudication the Office of the Solicitor, the Office of the Executive Director, and the Office of the Inspector General.

Office of the Administrative Law Judges: The FLRA's Administrative Law Judges (ALJ's) are appointed by the Authority to conduct due process hearings in accordance with the Administrative Procedures Act and issue recommended decisions in cases involving alleged unfair labor practices. ALJ's also conduct hearings and issue recommended decisions involving applications for attorney fees and files pursuant to the Back Pay Act or the Equal Access to Justice Act. In the course of their duties, ALJ's conduct pre-hearing conferences, issue subpoenas, rule on motions and evidentiary issues, and engage in settlement efforts. An ALJ decision may be affirmed, modified, or reversed, in whole or in part, by the Authority. If no exceptions are filed to an ALJ decision, the decision is adopted by the Authority and becomes final and binding upon the parties.

Office of Policy, Project & Performance Management: The Office of Policy, Project & Performance Management is responsible for agency-wide strategic policy and planning, including the role of Chief Human Capital Officer. The office also provides oversight with respect to FLRA performance management initiatives. The office drafts, reviews, and approves all agency-wide instructions and policies; oversees the Chairman's and the Administration's initiatives; and develops agency-wide initiatives, which upon the Chairman's final approval, are implemented through the Office of the Executive Director. The office also houses the agency's congressional affairs function and serves as the Chairman's primary point of contact with the Solicitor, Executive Director, EEO Director, and Inspector General.

Office of Case Adjudication: The Office of Case Adjudication was created in March 2007 to realign the Authority's case control staff and professional case writer staff to maximize the achievements of the Authority Decisional Component. The 3 FLRA Member Offices still exist and retain a core staff. This change was implemented to enable the Authority Decisional Component to consistently meet their goals and improve the ability of the Authority to assign, track and follow-up on Arbitration, Negotiability, Unfair Labor Practice and Representation cases that are submitted to the Authority Decisional Component for resolution and disposition.

Office of the Solicitor: The Office of the Solicitor represents the Authority in court proceedings before all United States Courts, including the U.S. Supreme Court, U.S. Courts of Appeals, and Federal District Courts. The office serves as the agency's inhouse counsel, providing legal advice to all FLRA components. The Solicitor is also the Designated Agency Ethics Officers under the Ethics in Government Act of 1978, as amended.

Office of the Executive Director: The Office of the Executive Director provides operational support to all components of the FLRA, including budget and finance, human resources, procurement, administrative services, and information resources management and is responsible for developing and implementing agency-wide initiatives, such as strategic planning.

Office of the Inspector General: The Office of the Inspector General (OIG) is responsible for directing and carrying out audits, investigations, evaluations, inspections, surveys and other oversight activities related to the FLRA programs and operations. In addition, the Inspector General is authorized to create Inspector General policies and review new FLRA instructions to promote economic, efficient, and effective agency programs, which prevent fraud, waste, abuse and mismanagement. The Inspector General is responsible for keeping the Chairman, FLRA and the Congress fully informed of problems and deficiencies, as well as, the necessity for corrective actions. Public Law 100-504 and the Inspector General Act, as amended, mandate the requirements, objectivity and independence of Federal Agency Inspectors General. The Office of Inspector General's 2008 budget is \$333,680.20 which includes salaries for the Inspector General and Administrative Assistant but is not sufficient for the Inspector

General to perform the requirements and undergo senior level training related to and required for the Inspector General's job.

Office of the General Counsel: The Office of the General Counsel (OGC) is a component of the FLRA. The General Counsel, who is appointed by the President with the advice and consent of the Senate for a 5-year term, manages all OGC employees. The OGC includes seven regional offices located in Atlanta, Boston, Chicago, Dallas, Denver, San Francisco, and Washington, DC and one remote duty location in Brea, California. The OGC investigates all unfair labor practice charges filed either by an employee, a labor union or a federal agency and prosecutes all unfair labor practice complaints before the Authority. The OGC is also responsible for receiving and processing representation petitions and providing education services to the parties. The General Counsel reviews all appeals and establishes case-handling policies and procedures for the OGC.

The Federal Service Impasses Panel: The Federal Service Impasses Panel (FSIP or the Panel) is composed of seven part-time Members who are appointed by the President to serve for a 5-year term. One Member is appointed by the President to serve as the Panel Chair. The Panel resolves bargaining impasses between Federal agencies and unions representing Federal employees arising from negotiations over conditions of employment under the Statute and the Federal Employees Flexible and Compressed Work Schedules Act. If bargaining between the parties, followed by mediation assistance, proves unsuccessful, the Panel has the authority to recommend procedures and to take whatever action it deems necessary to resolve the impasse.

The Foreign Service Labor Relations Board: The Foreign Service Labor Relations Board, (the Board) was created by the Foreign Service Act of 1980 to administer the Labor-Management Relations Program for Foreign Service employees in the U.S. Information Agency, the Agency for International Development, and the Departments of State, Agriculture and Commerce. The Board is composed of three Members, including the Chairman of the Authority who appoints the other two Members, who serve on a part-time basis. The Chairman of the Authority also serves as Chairman of the Board. The FLRA General Counsel acts as General Counsel for the Board, and the Authority staff provides necessary support to the Board.

The Foreign Service Impasse Disputes Panel: The Foreign Service Impasse Disputes Panel (the Disputes Panel) was also created by the Foreign Service Act of 1980. The Disputes Panel is composed of five part-time Members who are appointed by the Chairman of the Foreign Service Labor Relations Board (the FLRA Chairman). The Disputes Panel resolves bargaining impasses between Federal agencies and Foreign Service personnel in the U.S. Information Agency, the Agency for International Development, and the Departments of State, Agriculture, and Commerce, over conditions of employment under the Foreign Service Act of 1980. The FSIP staff supports the Disputes Panel.

The FLRA's headquarters is located in Washington, D.C. The FLRA maintains regional offices in Atlanta, Boston, Chicago, Dallas, Denver, San Francisco, and Washington, D.C.

FLRA MISSION STATEMENT

The Federal Labor Relations Authority exercises leadership under the Federal Service Labor-Management Relations Statute to promote stable, constructive labor relations that contributes to a more effective Government.

The mission of the FLRA is to carry out five primary statutory responsibilities as efficiently as possible and in a manner that gives full effect to the rights afforded employees and agencies under the Statute.

Under the Statute, the primary responsibilities of the FLRA include:

- Determining the appropriateness of units for labor organization representation;
- Adjudicating exceptions to arbitrator's awards;
- · Resolving complaints of unfair labor practices; and
- Resolving impasses and issues relating to the duty to bargain.

OFFICE OF INSPECTOR GENERAL

The Federal Labor Relations Authority Inspector General:

- Conducts and supervises investigations, inspections, internal reviews, audits, surveys and evaluations of the programs and operations of the FLRA;
- Provides leadership and coordination, and recommends actions to management, which:
 - 1. Promote economy, efficiency, and effectiveness in agency programs and operations;
 - 2. Prevent and detect fraud, waste, abuse, and mismanagement of Government resources, and
 - 3. Inform the Chairman and Congress regarding problems and deficiencies, and the progress of corrective actions.

The Inspector General's Office is currently staffed with one full time Inspector General and one full time Administrative Assistant. When required and improved by the Chairman, FLRA, the FLRA Inspector General uses contracted auditors to perform FLRA audits. The FLRA, Inspector General had submitted a request to the former Chairman/Chief Financial Officer for an increase in operational funding in the FLRA Office of Inspector General to conduct at least one audit in addition to the Financial

Statement Audit. No response was received from the now former Chairman. The FLRA Inspector General will address this issue with the New Chairman when appointed.

OFFICE OF INSPECTOR GENERAL MISSION STATEMENT

The mission of the FLRA Office of Inspector General is to provide FLRA leadership, with an independent and objective assessment of the organization's efficiency and effectiveness. This is accomplished through proactive oversight activities of FLRA operational processes. The Inspector General provides necessary oversight and serves as a catalyst for improving and maximizing the efficiency and integrity of FLRA programs and operations. The goal of the Inspector General's work is to maximize the effectiveness of FLRA programs by evaluating performance and identifying ways to make these programs more efficient and effective. In addition, the FLRA Inspector General strives to prevent and detect fraud, waste, abuse, and mismanagement of the FLRA's resources and operations, which could adversely impact the organization's integrity and ability to perform its mission in a timely, customer responsive manner.

The primary objectives of the Office of Inspector General are as follows:

- To evaluate the efficiency and effectiveness of FLRA programs and resource management and identify best practices, as well as causative factors, impeding the accomplishment of the FLRA mission;
- To assist the Chairman and FLRA management in carrying out their responsibilities by providing them with objectives and timely information on the conduct of FLRA operations, together with the Inspector General's independent analysis, conclusions, and recommendations;
- To use evaluations, internal reviews, and more traditional assessment tools of audits, inspections, and investigations, to maximize oversight and strengthen system and process controls; and
- To support the Administration and Congress in maximizing Government integrity and efficiency and minimizing the occurrence of fraud, waste, abuse, and mismanagement.

AUDIT/INTERNAL REVIEW/ INVESTIGATION ACTIVITY

During this reporting period the FLRA Office of the Inspector General performed the following audits and reviews in compliance with Government auditing standards:

2007 FLRA Financial Statements Audit

The 2008 Financial Statement audit affirmed that FLRA Management transferred its financial responsibilities to the Department of Interior National Business Center in FY 2006 and much of FLRA's financial responsibilities improved during FY 2008. This was

the first time during this administration that it did not take an excessive amount of time for FLRA management to provide the necessary financial information for the 2008 Financial Statement auditors. In FY 2008, no material weaknesses were noted and the audit focused on previous findings and recommendations of the 2004-2007 Financial Statement Audits which were not addressed by FLRA Management. The 2008 Financial Statement Audit did affirm that several previous findings and recommendations relating to previous Financial Statement audits were finally addressed. The FLRA Inspector General and Financial Statement auditors agree that FLRA's decision to turn Financial Management over to the National Business Center definitely improved FLRA's financial management. Also, the experienced new Chief Financial Officer is focusing on the Agency's financial and information security issues and interacting properly and professionally with the FLRA Inspector General.

Inspector General FISMA Evaluation

FLRA Inspector General Internal Review of FLRA Administrative Programs

Closed

During this reporting period, FLRA management began to focus on trying to improve the negative FLRA environment which has been causing many long term employees to retire or find other Federal jobs over the last several years. Financial programs, Human Resource programs and information technology programs have all been contracted to the Department of Interior National Business Center which will most likely improve FLRA's Federal Government administrative requirements as well as the environment. FLRA Management recently hired a professional and experienced Chief Financial Officer who is also acting as the Information Technology CIO to focus on improving these deteriorated administrative programs

During this reporting period the FLRA Inspector General began an Internal Review of FLRA Administrative Programs. Over the past year, FLRA management has focused more properly on addressing administrative programs which required extensive updating and addressing the President's Management Agenda requirements even though it was not an official requirement for this Agency. The FLRA Inspector General's internal review provided FLRA management with independent and objective issues that should be addressed to improve the FLRA's administrative environment even though Financial Management, Human Resources and Information Technology have been contracted to be handled by the Department of Interior National Business Center.

2008 Peer Review Closed

During this reporting period the ECIE U.S. International Trade Commission Office of Inspector General conducted a 2008 Peer Review starting in March 2008 which was completed in September 16, 2008. The Peer Review addressed the 2007 Financial Statement Audit which was the only audit budgeted by the former Chairman for

Inspector General Audits. This Peer Review affirmed that the FLRA Inspector General complied with Government auditing standards and quality controls promulgated by the Comptroller General of the United States. The Peer Review also affirmed that the FLRA Inspector General had a proper internal quality control system and was in compliance with applicable auditing standards, policies, and procedures.

The Peer Review did find serious impairments which seriously impaired the independence of the FLRA Inspector General (stated by the two previous ECIE reviews and ignored by the former Chairman of the FLRA). These inherent limitations included the lack of cooperation, control of the FLRA Inspector General's budget, the denial of audit financial requests, denial of access to data and personnel, failure to respond to IG audit and other oversight findings and recommendations, denial of proper training budgets, denial of independence to posting documents on the public website, resource limitations and failure to issue the Inspector General's semi annual reports to Congress. These serious limitations have prevented the FLRA Inspector General from carrying out some of the statutory responsibilities. Since both the appointed Chairman and Executive Director left the FLRA in May and June, hopefully these concerns will improve over the next year.

FLRA Inspector General Investigations and Hotlines

During this reporting period, the FLRA Inspector General conducted 5 Administrative Investigation and handled 11 Hotline calls. The details of both the Investigations and hotlines will be on the charts at the end of this report.

External Responses

Closed

During this reporting period the FLRA Inspector General responded to Congress and GAO regarding FLRA Inspector General's Independence and Interaction with FLRA management as well as Management's response to Inspector General Findings and Recommendations. The FLRA Inspector General also interacted with OMB and worked with the Project of Government Oversight to create an Inspector General Survey for the PCIE/ECIE community.

During this reporting period, the FLRA Inspector General also responded to Senator Waxman's request for information regarding management's response to corrective actions from 2000 to 2008. The FLRA Inspector General also responded to GAO's request to the FLRA Inspector General to address and comment on questions which will be provided to all ECIE/PCIE Inspectors General for all Inspector General environment responses.

FLRA Inspector General Surveys

Closed

During this reporting period the FLRA Inspector General was involved in 10 Surveys which included:

- Government Administrative Office Questionnaire to Inspectors General of Designated Federal Entities
- Inspector General Survey for Investigations
- Office of Personal Management Survey
- Survey for Direct Hiring Authority
- Homeland Security Survey
- EPA Direct Hire Survey
- OPM FLRA Employee Survey
- GAO Inspector General Survey
- 2nd POGO Survey
- FLRA Oversight Survey

FLRA Inspector General Audit Peer Review

An ECIE Audit Peer Review of the FLRA Office of Inspector General Audits was conducted by the United States International Trade Commission Inspector General and staff auditor and was issued to the FLRA Inspector General on September 16, 2008. The FLRA Inspector General provided a copy to the Acting Executive Director of the FLRA (There is currently no appointed Chairman or Executive Director in the FLRA.) A copy was also provided to the Chairman and Vice Chairman of the PCIE and ECIE. A recommendation to provide Congress, OPM and-GAO-in addition to the Chairman of the PCIE and Vice Chairman of the ECIE was also sent.

The review conducted affirmed that the FLRA Inspector General complied with internal quality controls, guidelines established by the PCIE/ECIE and provided assurance that the applicable auditing standards, policies and procedures were met and properly conducted. However, the auditors found a serious impairment to the independence of the IG caused by lack of cooperation from FLRA former management including the denial of access to data and personnel, failure to respond to audit and other oversight findings and recommendations and the failure of the former Chairman to forward Semi Annual Reports to Congress on time. Also, the former Executive Director did not support the FLRA IG's independence to post IG documents on the FLRA public website as required by law. The former Chairman and Executive Director (who left the FLRA in July and June of 2008) created serious impairments to the independence of the FLRA Inspector General.

During this reporting period, the FLRA Inspector General again requested that management place the FLRA Inspector General's Inspector General instructions, which were created in 2006 and still are not on the FLRA Inspector General Internet. The FLRA Inspector General can not enter instructions, audit and internal review reports, Strategic Plans and other required information on the FLRA internet. The new Acting Chief Information Officer did address the security of the FLRA Inspector General's computer and is focusing on many problems with the FLRA's information technology system and will address the Inspector General independent access to the internet and private ability to enter information on the FLRA Inspector General internet. Previous 1998 and 1999 Inspector General instructions are still on the FLRA internet but not the new ones. However all required Inspector General Information is sent by the FLRA Inspector General to the IGNET and entered immediately.

During this reporting period the FLRA Inspector General updated the FLRA OIG investigation manual and also participated in the PCIE/ECIE Assessment of need for IG Digital Forensic Lab.

ADDITIONAL ACTIVITIES

Executive Counsel of Integrity and Efficiency (ECIE)

The FLRA Inspector General attends the ECIE monthly meetings on a regular basis to ensure that the FLRA Inspector General is current and aware of requirements, operations and issues related to ECIE Inspectors General. The FLRA Inspector General represents the ECIE on the PCIE/ECIE Human Resource Committee. The FLRA Inspector General attended the PCIE/ECIE Conference in Newport News, Virginia.

Training

During this Reporting Period, the FLRA Inspector General attended many Government Executive conferences which did not require financial expenditures for the FLRA Inspector General. Ethics training was provided on line by the FLRA Ethics Officer. FLRA also provided Security Training at the end of the 2008 fiscal year. The FLRA Inspector General was only allocated \$500.00 per year for training which still is insufficient for Inspector General senior level training because it is used for the PCIE/ECIE annual conference which is essential to attend. However, during this reporting period, the former Chairman did approve the FLRA Inspector General's request for Investigation training. The other training attended by the FLRA Inspector General at the Government Executive meetings included:

Oversight Corrective Actions

On January 2, 2008, the FLRA Inspector General received the Chairman's response to 175 OIG findings and recommendations from 1998 to the 2007. The FLRA Chairman requested that most of them be closed because they were nearly ten years old. The FLRA Inspector General reviewed the FLRA Chairman's responses and all of the recommendations to see if they were no longer required. 46 of 175 recommendations have been closed. Some open recommendations need specific contact, designated law; current explanations of what specific actions were done relating to Management's request for closure for actions taken to the Inspector General before they can be closed. Those that required management response and are still open are included in the attached chart. Those that are closed are so marked and will be eliminated from the corrective action log after this report.

Security Issues

During this reporting period, the FLRA did not have any security issues.

Inspector General Corrective Actions

Starting in May 2008 the new Chief Financial Officer who was also the Acting Chief Information Officer began to focus on addressing the FLRA's Inspector General oversight activities that are still open from 2000 to the current date. Completed information has not yet been provided to the FLRA Inspector General.

Response to 1998 -- 2007 FLRA Inspector General Oversight Activities Recommendations:

Report No. Issued Date	Recommendation	Target Completion	Status
NARA Evaluation of FLRA Section I	1/8(a) Develop a self-valuation records mgt. checklist and distribute. (b) Conduct periodic evaluations (c) Ensure recommendations are implemented.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open Open Open
Section II	II/1: Ensure that the maintenance of records documenting agency actions, policies and procedures are current and distributed to staff. II/2(a) Review working case files	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	retention (b) Meet with office Directors to		Open
	develop retention schedules for all records not in current schedule and get for changes to current schedule. (c) Develop retention schedules for		Open
	new records and make changes to current schedules. (d) Submit new schedule for		Open
	Archivist's approval (e) Include approved schedule in updated instruction 1323.1.		Open Open
	II/3: Require offices to separate temporary and permanent case files.		Open
	II/4: Ensure that photographs that are a part of a permanent case file		Open
	conform to 36 CFR Section 1232. II/5: Establish a Vital Records		Open
	Program. II/6: Identify vital FLRA records and enact measures to protect and update them, and ensure their availability during emergencies.		Open
	II/7: Consider the offsite maintenance/storage of copies of vital records.		Open
Section III	III/1. Identify which FLRA records are not covered by records schedule or the General Record Schedules.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	III/2: Develop and submit to NARA proposed records schedules for unscheduled records.	, , , ,	Open
	III/3: Formalize the creation maintenance/disposition of administrative records to the same extent as program records.		Open
	III/4: Offer records mgt. Guidance to staff on electronic Records Mgt. And FOIA procedures (including E-FOIA amendments).	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open

		I	1
Mgt. Letter 4/19/98 Instructions/MOU Update	1. Update all FLRA delegation of authority, memoranda of understanding, and instructions to reflect current mission.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	2. Distribute updated policy to all managers and make them available to all employees in one central folder on the FLRA website along with updated index.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
9/28/99 OPM Review of FLRA Human Resources Program	Establish an accountability system to assess mgt. utilization of human resources.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
1 Togram	2. Study quality of performance feedback and provide strategies for ensuring sufficient quality performance feedback is provided to employees	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
Audit of the FLRA FY 98 Financial Statements and Central Services Fund (Report No. 99-01- September 1999).	1. Review all current personnel files to ensure payroll, leave and benefits information is correct and reconciles that which is maintained by Denver Payroll Operations Division and take appropriate action to reconcile any overpayments or under payment found. The results of this effort should be specifically reported to the FLRA Inspector General.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	2. Review, update and revise as necessary, FLRA Regulations 2301.1 Financial Mgt. System to reflect contemporary policy, including a requirement for a documented yearly review of financial mgt. statements by the Executive Director and audits of financial statements by independent source on a yearly basis	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
Internal Review of FLRA External Affairs May 2000	 Create centralized Administrative Tracking System. Develop/implement FLRA External Affairs Policy. 	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open Open

	Create Agency Policy Compliance with the Paperwork Reduction Act.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
FLRA Information System Security Audit January 2001	13. Define rules of behavior for each system based on management's defined level of acceptable risk.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Internal Review of FLRA's Travel Program 9/18/01	5. FLRA Travel Manager should request that National Travel website to accommodate FLRA's travelers need and ensure that all FLRA employees are trained to use the website.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
Internal Review of FLRA Travel Program September 2001.	2. Establish a MOA with an executive Agency to administrative FLRA contract appeals.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	Brief FLRA management on basic federal procurement requirements.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
Mgt. Letter Fair Act Compliance June 4, 2002	Create Internal policy (include competition plan) for contracting commercial activities.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	Annually see mgt. input validate inherently governmental and commercial activities.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	3. Perform cost analysis on positions identified in the FY 2002 and future Fair Act submission private sector as well as federal organizations before contracting with federal agencies.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	Include justifications retaining defined non-inherently government positions in the FLRA.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Case Handling	3. Provide new Atlanta Regional Office employees with on site training on OGC unfair labor practice charge and representation case processing policies.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	Obtain a qualified person to perform a Myers Briggs Analysis and use this analysis for employees to	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

understand behavioral interactions		
perceptions and reactions.		
6. FLRA should request two copies of non-reproducible reports in order to ensure support documents are retained. BFD should purse retaining electronic versions of systemgenerated reports.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
7. FLRA should implement procedures to ensure that both the journal entries for the disposition of fixed assets and correction of expenditures erroneously capitalized as fixed assets are performed in a timely manner to ensure proper statement of the general ledger at the fiscal year end.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
10. FLRA should identify furniture on a replacement cycle with the Agency's Central Services Fund to provide a systematic method for budgeting for and replacing furniture.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
11. BFD should implement the use of electronic spreadsheets as a standard for accounting documentation to allow for easy documentation of explanatory notes and imputing changes.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
12. FLRA should include an amount in the accrued FECA liability for estimated fourth quarter FECA claims costs.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
13. FLRA should record liability for future workers' compensation.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
15. The FLRA should enhance the Accounting Manual with the detail of specific procedures for the department staff	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
16. FLRA should develop written budget information and execution policy that outlines the process; states procedures utilized and clarify FLRA approaches and methodology.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	6. FLRA should request two copies of non-reproducible reports in order to ensure support documents are retained. BFD should purse retaining electronic versions of system-generated reports. 7. FLRA should implement procedures to ensure that both the journal entries for the disposition of fixed assets and correction of expenditures erroneously capitalized as fixed assets are performed in a timely manner to ensure proper statement of the general ledger at the fiscal year end. 10. FLRA should identify furniture on a replacement cycle with the Agency's Central Services Fund to provide a systematic method for budgeting for and replacing furniture. 11. BFD should implement the use of electronic spreadsheets as a standard for accounting documentation to allow for easy documentation of explanatory notes and imputing changes. 12. FLRA should include an amount in the accrued FECA liability for estimated fourth quarter FECA claims costs. 13. FLRA should record liability for future workers' compensation. 15. The FLRA should enhance the Accounting Manual with the detail of specific procedures for the department staff 16. FLRA should develop written budget information and execution policy that outlines the process; states procedures utilized and clarify FLRA	6. FLRA should request two copies of non-reproducible reports in order to ensure support documents are retained. BFD should purse retaining electronic versions of system-generated reports. 7. FLRA should implement procedures to ensure that both the journal entries for the disposition of fixed assets and correction of expenditures erroneously capitalized as fixed assets are performed in a timely manner to ensure proper statement of the general ledger at the fiscal year end. 10. FLRA should identify furniture on a replacement cycle with the Agency's Central Services Fund to provide a systematic method for budgeting for and replacing furniture. 11. BFD should implement the use of electronic spreadsheets as a standard for accounting documentation to allow for easy documentation of explanatory notes and imputing changes. 12. FLRA should include an amount in the accrued FECA liability for estimated fourth quarter FECA claims costs. 13. FLRA should record liability for future workers' compensation. 15. The FLRA should enhance the Accounting Manual with the detail of specific procedures for the department staff 16. FLRA should develop written budget information and execution policy that outlines the process; states procedures utilized and clarify FLRA brocess and process and process in the department staff The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08 The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08

	17. Significant changes or direction from the initial budget submission should be communicated to cost center managers in a timely manner.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	18. FLRA components and subcomponents should develop data to support effective and justifiable resource allocations.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	19. The FLRA should consider separating the information Technology budget from the Agency Central Services Fund and place it under the responsibility of the Chief information Officer.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Executive Summary of FLRA Case Processing	1. FLRA Authority Members/Chief Counsels should develop standard policy and timeliness for case processing, including the average length of time the case should be at various stages of its process.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	4. FLRA Authority Member should create a standard case processing policy (or manual) to ensure that current and new employees perform their duties appropriately.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	5. The Screening Committee should be required to provide more merit review and legal issue information on the cases they review.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	7. Input from the Members at the time of case assignment and more interaction among the Members and their senior staff would eliminate repetition.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	8. The Authority should consolidate the issuance of the Issue Memorandum for noncomplex cases.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	9. The Director, Case Control Office, Members' Senior Chief Counsels should interact again with the Chief Information Officer and Director, Information Resources Management to improve the current case tracking system to support Authority Member Office case tracking process.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

Executive Summary of FLRA Case Processing Cont.	10. Add an additional FTE to the Collaborative Alternative Dispute Resolution Office to enable the Authority process of resolution to expand.11. The Authority should plan a	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08. The IG received Mgt. response to	Open Open
	training conference for Federal agencies.	IG findings and recommendations by e-mail Jan.2, 08.	·
Follow-up on FY/2000 FLRA IG Review of FLRA Human Capital	2. Establish an integrated senior leadership/mgt. team to address human capital issues and provide justified recommendations to the Chairman.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	3. Reinstate monthly mgt. meetings during which current mgt. issues are discussed and each manager is required to brief all managers on major activities.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	4. FLRA components should be briefed on behavior and engage in personality testing. (Myers Briggs Type indicator and/or Strong Interest Inventory). This could be done in – house or at an offsite meeting.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Follow-up on FY/2000 FLRA IG Review of FLRA Human Capital	5. The Agency needs to compile more human capital statistics to make proper human capital decisions. The following data should be considered to be collected by HRD: - Workforce data, - Skills inventory, - Dates and dispersal of performance appraisal, - Yearly vacancies and time period required to fill them. - Yearly data on number and cost of bonuses, awards and other incentives, - Yearly statistics on grievances, - EEO complaints and costs in dollars, - Costs of promotions and within grade increases, and amount per employee spent for training and its percentage of the operating budget.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	6. Update the FLRA Strategic Plan and have management revise component action plans and employee work and performance plans with focus on agency-wide results.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

	FLRA/HRD should perform an	The IG received Mgt. response to	Open
	Agency-wide employee skills inventory. It definitely would provide a baseline for skill needs, employee training and future hiring.	IG findings and recommendations by e-mail Jan.2, 08.	
Internal Review of FLRA's Occupational Safety and Health August 2003	1. Add contemporary safety, health, and security information including the Emergency Plan and a current list of FLRA policy to the website as well as the Orientation Package given to new employees.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	2. Increase Agency-wide training for FLRA safety and health programs. Ensure that all supervisors are knowledge, aware of OSHA requirements and provide contemporary information to their staffs. Include volunteer training to CPR and increase safety evacuation information to include maps of areas to ensure employee safety.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	3. FLRA/HRD should ensure that all OSHA statistics and records be maintained so that the FLRA is in compliance with the OSHA requirements.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	4. FLRA/HRD should expand its definition of sensitive positions to, at least, include Security Officers, Computer information Officers and both senior and line managers and comply within its Drug Free Workplace Plan by randomly testing at least one person per year.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	5. The FLRA Exe. Dir. and Admin. Ser. Div. Should review the Interagency Agreements with the Dept. of HHS and ensure that all stated provisions are current and addressed.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	6. The FLRA Safety Program Manager should ensure that all FLRA subcomponents maintain standardized sufficient and accessible safety/protective equipment.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	7. FLRA management should prioritize the development of an FLRA Continuity of Operations (Contingency) Plan.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

<u></u>			
	8. Annual FLRA facility (Headquarters and Regional Offices) safety checks should be performed by the building Security Officer or FLRA Security Officer, and maintained/documented and followed up by ASD's Security Officer.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Internal Review of FLRA's Government Vehicles August 2003	1. Because of the significant amount of travel by some agency component and subcomponent employees, appropriate agency internal travel policy and statistics need to be defined and maintained by all three components of the Agency to properly assess travel costs and budget travel allocations.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	2. FLRA Budget and Finance Division Dir. should semiannually monitor travel transportation mileage logs and related costs, travel safety and security incidents and other related expenditures cost and provide internal semi-annually reports to the Chairman, FLRA, Counsel, Chairman of FSIP, and Dir. of Admin. Law Judges.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	3. Director of Administrative Service Division should: (a) Work with building owners and maintenance personnel to ensure that parking garage exterior doors remained locked and secured. (b) .Install door locks on all interior doors.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open (3(a)(b))
Office of the General Counsel Internal Review of Remote Duty Locations March 2004	1. The FLRA should comply with Public Law 106346 and create policy for employees who are or will volunteer to work full-time at home prior to making a decision to eliminate their remote duty stations.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Contracting Report August 2004	1. FLRA mgt. should focus on creating and/or updating policy for their procurement operations and providing this policy to contracting employees to that the subject employees are properly informed of changes. Contract file information should be standardized and submitted proposals should contain documented evaluations. Task order written by	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

	FLRA managers should include evaluation criteria by which contractors will be evaluated.		
	3. FLRA Mgt. should focus more on human capital and customer orient relationships. Also FLRA management should be aware of and support appropriate alternative dispute resolution for claims as they do for unfair labor practice charges and arbitration cases, which provide greater satisfaction to the filing party, innovative methods of resolving disputes and greater efficiency in achieving settlements.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	4. FLRA mgt. should ensure that senior appointed managers have knowledge and/or are provided with necessary training in the program they are responsible for managing.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
FY 2004 Audit of FLRA Security Programs	1(2) FLRA CIO should: (a) Fully develop disaster recovery, IT contingency or operations plan:	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	(b) Provide training to enable personnel to effectively implement all plans and require periodic training; and,		
	(c) After each plan is implemented, conduct and document testing to ensure that each plan is responsive, and periodically reevaluate plans and keep plans current.		
	3(5). FLRA should ensure that a management official authorizes in writing the use of each general support system based on an acceptance of risks identified with the system certification process as described by NIST.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	4(6) FLRA should ensure that staff members adhere to documented policies and procedures for performing backups of network file and mail servers.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	(6)8. FLRA CIO should develop a complete Security Program Plan, arrange for appropriate personnel to review it, revise the plan accordingly and obtain approval cognizant executive management.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

(7)9. FLRA CIO should develop, document and implement an incident response plan consistent with NIST and OMB criteria.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
8(10). FLRA should: (a) Take immediate action to ensure timely development and implementation of policies and procedures necessary to establish and support FLRA's information security program, and;	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
(b) Develop and implement policies and procedures to track evaluate, and monitor FLRA's information and information systems security program in accordance with OMB Circular A- 130, Appendix III; and	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
(c) Ensure proper and timely reporting to OMB and Congress.		Open
9(11). FLRA CIO should: (a) Develop policies and procedures requiring that patches be properly tested in a test environment before being placed into production. (b) Develop a test lab to adequately	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
test patches; and (c) Provide training to individuals to ensure that multiple personnel can perform critical functions and activities can be performed by multiple personnel.		Open
10(12). FLRA CIO should: (a) Develop and implement a formal SDLC methodology based on NIST guidance and ensure the policy addresses the following elements: - Sensitivity of data to be processed in the system,	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
 Resources required for adequately securing the system, Input form the equivalent of an Investment Review Board, 		
- Authorization for software modification documentation and maintenance,		

	 Budget request to include security resources for the system, Security controls consistent with and integral to senior management's standards, and 		
	- Security requirements to be included in solicitation documentation. (b) Develop and implement a formal change control policy outlining the procedures needed to ensure that system configuration changes are properly documented, authorized, approved, and tested before being moved into production or implemented.		
	11(13) FLRA Mgt. should: - Suspend access or implement adequate procedures to mitigate risks associated with CIO's access privileges to the network domain servers and local account passwords and follow through with the Windows 2000 migration and rollout initiatives to ensure that current passwords that have been compromised due to the departure of the network manager do not continue to present the Agency with a major security risks.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	12(14) FLRA CIO should: (a) Develop policies and procedures requiring periodic review of user access controlled, and;	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	(b) Analyze generic accounts currently active on the network operating system to ensure that they are appropriate and that account access are controlled and monitored.		
	14(16) FLRA should obtain the proper testing material and scan all FLRA laptops/computers throughout the Agency to see if they contain improper websites.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
2005 Financial Statement April 14, 2006	1. Executive Mgt. should start the agency towards FISMA compliance by providing support for correcting the out-of-compliance situation. This support should consist of memoranda, policy and documented directions, but also of financial and budgetary resource allocation for the goods, services, and personnel needs of the	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

Description To		
agency to correct the situation. This support, along with the undertaking of corrective actions by the Chief information Officers and other FLRA Staff, should be focused on implementing the provided to the FLRA from the fiscal year 2004 FISMA Audit Report.		
2. Executive management should establish who is to perform Chief Financial Officer duties and responsibilities for the agency. This individual should have the appropriate knowledge and skills needed for fulfilling all the necessary duties and responsibilities.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
As an interim measure, other FLRA employees should be given the appropriate training and guidance to establish adequate support for the continued functions. This would ensure that is a sufficient "backup knowledge base" in other employees in the event of a loss of a single critical employee.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
7. Mgt should address cash disbursement procedures, accounts payable procedures and internal controls in its development of an improved system of fiscal and accounting management. The process of accounts payable should be core function that is contained within the accounting system.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
8. The Executive Dir. should examine the procurement process between the Divisions of Budget and Finance and Administrative Services and ensure the proper policies and procedures are in place to provide that FLRA obligations are recorded into the agency accounting records in an accurate and timely manner. In addition, the Executive Director should ensure that the policies and procedures include adequate internal control and monitoring.	No responded to by Management.	Open
9. Information needed for each quarter closed should include all necessary updated information for fair statement of the financial position of the FLRA.	No responded to by Management.	Open

	T		
	11. The process of updating the liabilities of accrued FECA and Future Workers Compensation should be conducted quarterly in time for the fiscal quarter accounting closed. This updating should ensure fair statement of the accrual by obtaining accurate and reliable data needed to determine the accrual.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	12. Formal collection procedures should be establish that included: (a) The formal periodic review of the account receivable aged trial balance; (b) The implementation of procedures for contacting delinquent accounts for payment, such as sending letters; (c) The formal periodic review of the account receivable aged trial balance; (d) A quarterly assessment concerning the collectibles of the receivables, and; (e) The determination of allowance for doubtful accounts.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open (12)(a)(b)(c)(d)(e)
	13. The FLRA should ensure that the PAR is delivered by the regulatory due date.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	16. FLRA should address whether alternative summary level information can be posted to the general ledger for the payroll interface. With summary information by department, the general ledger would be greatly improved as a monitoring and analysis tool for management.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
2006 Financial Statement Audit April 14, 06	The FLRA Chairman or designated management official oversee audit follow-up including resolution and	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open (1(a)(b)(c)(d)(e)
	corrective actions ensuring that (a) high priority has been assigned to the resolution of audit and to corrective action; (b) systems of audit follow-up, resolution and corrective action are documented and in place. (c) timely responses are made to all audit reports. (d) disagreements are resolved, and; (e) corrective actions are actually taken.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	

	Mgt and its employees establish	The IG received Mgt. response to	Open
	and maintain an environment throughout the organization that sets a positive and supportive attitude toward internal controls and conscientious management.	IG findings and recommendations by e-mail Jan.2, 08.	- ,
	4. Management ensure that FISMA is complied with and that each year an independent evaluation of information security program and practices of FLRA is done to determine the effectiveness of such programs and practices with the deficiencies report with the deficiencies reported under those evaluations being properly addressed and resolved.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	5. Mgt. ensure that OMB Circular No. A-136, "Financial Reporting Requirements is adhered to by the agency in all respects.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	6. Mgt. has failed to respond to weaknesses in control environments of previous financial statement audits and extensive amount of FLRA Inspector General findings and recommendations stated to independent and objective oversight activities. Mgt. needs to evaluate and audit, investigation and oversight report findings and recommendations and provide responses and resolution to all issues addressed in these reports.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	7. Mgt. must ensure timely recording of obligations onto the general ledger.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	8. Mgt. should establish independent monitoring of Accounts receivable to ensure proper collection and/or resolutions.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
Internal Review of FLRA Administrative Policy February 27, 2007	3. Mgt. must issue PAR reports to Financial Statement auditors and must be completed in order to render an audit opinion.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	5. Mgt. has failed to follow-up and correct previously identified weaknesses in internal controls and needs to be establish adequate internal controls over general ledger	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open

	reconciliations and supporting documentation for general ledger balances.		
	1(a) The FLRA Executive Director should immediately create a new instruction for creating FLRA administrative instructions. (b) The FLRA Executive Director should immediately review the cancelled policies and have necessary replacement policies issued as quickly as possible. (c) The FLRA Executive Director should address the review, update, and/or revision of all FLRA administrative instructions issued over 5-7 years ago, especially those related to Human Resources, Security Contracting, Procurement and Financial Statement/Budgeting and Accounting.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08.	Open
	2. The FLRA Executive Director should immediately review all current instructions without Executive Directors signature and sign or attach a signature to all instructions implemented during the last 7 years that have not been removed.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
	3. The FLRA Executive Director should review the 6 listed instructions that are on the FLRA website and cancellations list. If they are acceptable as current policy, remove them from cancellations list. If they should be cancelled, remove them from the FLRA instruction website.	The IG received Mgt. response to IG findings and recommendations by e-mail Jan.2, 08	Open
Internal Review of FLRA Administrative Programs 2008	1. FLRA Strategic Plan focuses on mission requirements. Mgt should include in FLRA's Strategic Plan, administrative programs such as Budget and Performance Integration, Competitive Sourcing, Electronic Government, Human Capital and Financial Performance, Contracting, Emergency Relief, Medical Insurance and Labor Management.	These findings were provided on 8-14-08 to the Acting Director Catherine Emerson who requested that the findings and recommendations be held until the new Chairman of the FLRA is appointed.	Open
	2. Management should address the following issues relating to Administrative Programs to support improvement, create proper internal controls and eliminate:		Open
	- What is the purpose of the Administrative Programs;		

	t-up to achieve this	
purposes;		
- What we plan t		
- What is the qua	ogram in the future;	
expected in our p		
- What is the qua		
expected in our p		
- What is defined		
improvement, an	d;	
- How accountab	ole do we consider	
our achievement	S.	
2 Management	should aroute on IDM	
I -	should create an IRM	Open
be and will be ad	nclude what needs to	Open
	nd it should contain	
E-Government a		
	s a result of this 2007	
	n and Management	
	A Inspector General	
	t the following issues	
	ring FY 2008. They	
have not yet bee	n responded to.	
4. A Feedback n	nechanism needs to	
be established so		Open
employees can p	rovide their computer	•
	ology and security	
concerns directly		
	ement and receive	
	to their concerns	
personally.		
5. FLRA should	address compliance	Open
with the Governn		•
Elimination Act s	o that FLRA's	
	gement infrastructure	
would support ele	~	
cnarges and sec	ure recommendation.	
6. FLRA should	focus on FISMA	
NIST and OMB r		Open
	A Inspector Generals	• -
request to have a	an independent and	
	cused on information	
technology and s	ecurity issues.	
7 All El DA lina	managers should be	
	ed with information	Open
	ement Division to	- Po.:
address their cor		
issues. Informati	on Resource	
Management Div		
	authority to respond	
to FLRA manage	rs and employees.	

8. TO enable work for FLRA management and employees during travel by airplanes and/or taxies, FLRA should consider providing wireless internets and dial-up	Open
accesses to laptops taken on travel	
A security Officer should be appointed/hired by the FLRA as soon as possible.	Open
10. FLRA management needs to provide more clarity about what constitutes performance management and involve employees in defining successful performance.	Open
11. SES and GS performance plans need to be created and implemented for all FLRA employees.	Open
12. The current FLRA Acting Executive Director should discuss with FLRA employees to see if they want the FLRA Union Authority to become active again and interact with the Union President to re-establish the Union.	Open
13. FLRA should hire a Human Resource Office who can interact with FLRA employees and NBC on a daily basis.	Open
14. The FLRA Strategic Plan needs to be updated to include administrative programs as well as mission related program.	Open
15. FLRA instructions and policies that are more than 7 years old should be updated and implemented as soon as possible	Open
16. FLRA Managers should be appointed to review applications for positions within their office/component and provide their evaluations to the Acting Executive Director, National Business Center and additional staff members.	Open
17. FLRA Managers should focus on their annual financial budgets and ensure that their money is requested and spent properly to address their mission and administrative needs.	Open
18. The Administrative Services Division should focus on meeting NARA records management requirements and update FLRA's	Open

records management instruction to ensure that FLRA records are properly maintained.	
19. Current FLRA Chief Financial Officer has turned FLRA contracting over to National Business Center and FLRA Financial Instructions need to be issues.	Open
20. The FLRA Local Union needs to updated and discuss issues with the FLRA Acting Director and reconstruct the FLRA Union so it represents and properly handles its employee members.	Open

	TABLE I	
INSPECTOR GENERAL AUDIT	REPORTS WITH QUESTIONE NUMBER OF REPORTS	D COSTS DOLLAR VALUE
A. For which no management decision has been made by the commencement of the reporting period.	n No Questioned Costs	
B. Which were issued during the reporting period?	2008 Financial Statement Audit Not completed as of September 30, 2008	
C. For which a management decision was made during the reporting period. (i) Dollar value of disallowed costs.	There is no Chairman in the FLRA as of this date	
(ii) Dollar value of costs not disallowed	<i>d.</i> .	
D. For which no management decision has bee made by the end of the reporting period.	n No Questioned Costs	
	<u>TABLE II</u>	-
INSPECTOR GENERAL AUDIT REPORTS PUT TO BETTER USE	S WITH RECOMMENDATIONS	THAT FUNDS BE
7 OT TO BETTER OCE	NUMBER OF REPORTS	DOLLAR VALUE
A. For which no management decision has been made by the commencement of the reporting period.	Inspector General recommendation to conduct an independent contracted technical information security technology audit for FISMA and significant IRM deficiencies. Not approved so far	\$85,000.00
B. Which were completed during the reporting	2008 Financial Statement Audit not yet completed.	
l neriod?		
period? C. For which a management decision was made during the reporting period.	Responses not provided During this reporting period.	
C. For which a management decision was made during the reporting period. (i) Dollar value of recommendations	Responses not provided	
C. For which a management decision was made during the reporting period.	Responses not provided During this reporting period.	\$85,000.00

FEDERAL LABOR RELATIONS AUTHORITY Office of the Inspector General Oversight Activities Summary

Oversight Activities Summary October 1, 2007 –March 31, 2008

October 1, 2007 -March 31, 2008		
SUBJECT	STATUS	
Administrative Investigations	5	
2008-I- 01- thru- 2008-I-04	Closed	
2008-I -05	In process	
Inspector General Hotline Calls: During this reporting period IG handled 11 Hotline Call	Closed	
2008-H-01 thru 2008-H-11		

FEDERAL LABOR RELATIONS AUTHORITY Office of the Inspector General CORRECTIVE ACTION SUMMARY October 1, 2007 – March 31, 2008		
New Corrective Actions	20	
Open Corrective Actions Carried Over	133	
Total Actions Closed This Period	46	
Total to be Carried Over	153	

Definitions

<u>Actions</u>

Completion by management of either all actions necessary to implement report recommendations or a management decision that determines no action is necessary.

Funds Be Put To Better Use

The amount of savings estimated by the Inspector General that could be obtained by implementing report recommendations relating to more efficiency and effectiveness of programs and operations.

Management Decision

A final decision made by management in response to audit report recommendations that may include actions concluded to be necessary or a determination that no action is necessary.

Management Letter

This document brings to the attention of management any of a broad range of issues and subjects which should be addressed by management, but do not require formal audit or investigation. Management letters are generally unplanned and are issued to report on situations found in conjunction with an on-going or completed audit or investigation. These letters may also be used to expand on previously issued audit report recommendations.

Questioned Costs

Expenditures questioned by the Inspector General are usually due to the following:

Unsupported costs, which involve inadequate documentation; Disallowed costs, which involve an alleged violation concurred with by Managements Decision of a law, regulation, grant, contract, or another agreement; or unnecessary costs which involve unnecessary or wasteful spending.

REPORT FRAUD, WASTE, ABUSE, AND MISMANAGEMENT TO

THE FEDERAL LABOR RELATIONS AUTHORITY OFFICE OF THE INSPECTOR GENERAL

HOTLINE

1-800-331-3572 (24 hr. service)

202-218-7744

or write to

FLRA

Office of Inspector General

1400 K Street, NW

Suite 250

Washington, D.C. 20424