



**U.S. Consumer Product Safety Commission
OFFICE OF INSPECTOR GENERAL**



**Office of Inspector General Strategic Plan
Fiscal Years 2024 - 2028**

September 29, 2023

23-O-06



VISION STATEMENT

We are agents of positive change striving for continuous improvements in our agency's management and program operations, as well as within the Office of Inspector General.

STATEMENT OF PRINCIPLES

We will:

Work with the Commission and the Congress to improve program management.

Maximize the positive impact and ensure the independence and objectivity of our audits, investigations, and other reviews.

Use our investigations and other reviews to increase government integrity and recommend improved systems to prevent fraud, waste, and abuse.

Be innovative, question existing procedures, and suggest improvements.

Build relationships with program managers based on a shared commitment to improving program operations and effectiveness.

Strive to continually improve the quality and usefulness of our products.

Work together to address government-wide issues.

MESSAGE FROM THE INSPECTOR GENERAL

This Strategic Plan for the Office of Inspector General (OIG), U.S. Consumer Product Safety Commission (CPSC) delineates our core values, mission and authority, resources and organization, strategic goals, and objectives for Fiscal Years 2024 - 2028. In essence, this strategic plan provides a roadmap for enhancing oversight over the agency and improving our operations. The OIG's strategic goals align with the CPSC's strategic goal 4, "Efficiently and effectively support the CPSC's mission."

CORE VALUES

Values represent enduring and guiding principles for which we as individuals or organizations stand. "Core values" are so fundamental that they define our identity.

Integrity: Integrity is doing the right thing all the time, whether everyone is watching or no one is watching. It is the compass that keeps us on the right path when we are confronted with ethical challenges and personal temptations. It is the foundation upon which trust and respect are built. An individual realizes integrity when thoughts and actions align with what he or she knows to be right.

Service Before Self: The choice to enter public service is a decision to hold ourselves to a higher standard; it is a calling, a daily commitment that takes energy, dedication, and sacrifice. Selfless service places demands upon us which are not levied upon the American public or those who choose other professions.

Excellence In All We Do: This value directs us to continuously advance our craft and increase our knowledge as professionals. We must have a passion for continuous improvement and innovation that propels ourselves and our work towards accomplishing both the OIG and agency missions.



MISSION AND AUTHORITY

The OIG is an independent office established April 7, 1989, under the provisions of the Inspector General Act of 1978, as amended. The mission of the OIG is to:

Conduct and supervise independent and objective audits, evaluations, and investigations relating to the CPSC's programs and operations.

Provide leadership, coordination, and recommend policies designed to:

- promote economy, efficiency, and effectiveness in the administration of the CPSC's programs and operations
- prevent and detect fraud, waste, and abuse in the CPSC's programs and operations

Review existing and proposed legislation and regulations relating to the CPSC's programs and operations.

Keep the Chairman, Commissioners, and Congress fully and currently informed about problems and deficiencies relating to the administration of the CPSC's programs and operations.

RESOURCES AND ORGANIZATION

The OIG is headed by the Inspector General, who is under the general supervision of the Commission of the CPSC. Presently, the OIG consists of the Inspector General, Deputy Inspector General, Attorney-Advisor, office manager, and three auditors. The OIG also utilizes contractors to conduct audits and evaluations. The OIG plans to increase its staff by two auditor positions in the next year to improve oversight of the CPSC's programs and operations.



STRATEGIC GOALS AND OBJECTIVES

Goal 1: Provide Independent Oversight

Objective: To issue reports that meet professional standards and contain significant findings and sound recommendations on ways to improve the economy, efficiency, and effectiveness of the CPSC's programs and operations.

Objective: To be proactive in identifying potential areas of fraud, waste, abuse, and mismanagement of the CPSC's resources.

Goal 2: Effectively Communicate with Stakeholders

Objective: To promote transparency and accountability through internal and external communications, including but not limited to: oversight briefings, trainings, and the distribution and publication of reports.

Goal 3: Optimize the Efficiency and Effectiveness of OIG Operations

Objective: To invest in and develop staff and resources.

Objective: To strengthen the independence of OIG business processes related to the management of information technology, human capital, and budget.



For more information on this report please contact us at CPSC-OIG@cpsc.gov

To report fraud, waste, or abuse, mismanagement, or wrongdoing at the CPSC go to
OIG.CPSC.GOV or call (301) 504-7906

Office of Inspector General, CPSC, 4330 East-West Hwy., Suite 702, Bethesda, MD 20814